

Western District Health Service

Support at Home Price List

Effective - 1 May 2026



Service Type	Pricing Unit	Weekday 6am - 6pm	Non Standard 6pm - 10pm	Saturday	Sunday	Public Holiday
Clinical and Allied Health Services						
Registered Nurses - District Nursing	Hourly	\$125.00				
Registered Nurses - Continence, Respiratory	Hourly	\$165.70				
Nursing care consumables	Hourly	Price will be advised for item required - such as continence aids, prescribed skin				
Occupational Therapist	Hourly	\$195.00		Or Associate providers as invoiced + 10%		
Exercise physiologist - Standard	Hourly	\$195.00		Or Associate providers as invoiced + 10%		
Exercise physiologist - Group	Hourly	\$195.00		Or Associate providers as invoiced + 10%		
Physiotherapist Group	Hourly	\$195.00		Or Associate providers as invoiced + 10%		
Physiotherapist	Hourly	\$195.00		Or Associate providers as invoiced + 10%		
Podiatrist	Hourly	\$195.00		Or Associate providers as invoiced + 10%		
Speech pathologist	Hourly	\$200.00		Or Associate providers as invoiced + 10%		
Dietitian or Nutritionist	Hourly	\$160.00		Or Associate providers as invoiced + 10%		
Case Management	Hourly	\$130.00		10% of Support at Home package		
Independence						
Personal Care - Zone 1	Hourly	\$108.00	\$128.25	\$175.50	\$191.00	\$263.25
Personal Care - Zone 1- 15 minutes	15 minutes	\$50.00				
Personal Care - Zone 1- 30 minutes	30 minutes	\$57.00	\$68.85	\$83.70	\$108.00	\$140.75
Personal Care - Zone 2	Hourly	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
Personal Care - Zone 2 - 30 minutes	30 minutes	\$95.00				
Personal Care - Zone 3	Hourly	\$175.00	\$228.00	\$270.00	\$298.35	\$346.20
Personal Care - Zone 3 - 30 minutes	30 minutes	\$142.50				
Individual social support, In-home respite, Accompanied activities (transport not included) - Zone 1	Hourly	\$108.00	\$128.25	\$175.50	\$191.00	\$263.25
Individual social support, In-home respite, Accompanied activities (transport not included)- Zone 2	Hourly	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
Individual social support, In-home respite, Accompanied activities (transport not included)- Zone 3	Hourly	\$175.00	\$228.00	\$270.00	\$298.35	\$346.20
Group social support - Full day	Hourly	\$101.39				
Group social support - Half day	Hourly	\$44.75				
Group social support - Complex - Full day	Hourly	\$122.00				
Group social support - Complex - Half day	Hourly	\$54.14				
Therpeutic Services for Independent Living						
Chiropractor – Direct or InDirect	Hourly	\$220.00		Associate providers as invoiced + 10%		
Remedial masseuse	Hourly	\$150.00		Or Associate providers as invoiced + 10%		
Osteopath	Hourly	\$205.00		Associate providers as invoiced + 10%		
Everyday						
General house cleaning, Laundry services – Zone 1	Hourly	\$95.00	\$128.25	\$175.50	\$191.00	\$263.25
General house cleaning, Laundry services – Zone 1 - 15 minutes	15 minutes	\$50.00				
General house cleaning, Laundry services – Zone 1- 30 minutes	30 minutes	\$55.00				
General house cleaning, Laundry services – Zone 2	Hourly	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
General house cleaning, Laundry services – Zone 2 - 30 minutes	30 minutes	\$95.00				
General house cleaning, Laundry services – Zone 3	Hourly	\$165.00	\$228.00	\$270.00	\$298.35	\$346.20
General house cleaning, Laundry services – Zone 3 - 30 minutes	30 minutes	\$142.50				
Shopping assistance (transport not included) & Meal Prepration - Zone 1	Hourly	\$108.00	\$128.25	\$175.50	\$191.00	\$263.25
Shopping assistance (transport not included) & Meal Prepration - Zone 1 - 30 minutes	30 minutes	\$65.00				
Shopping assistance (transport not included) & Meal Prepration – Zone 2	Hourly	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
Shopping assistance (transport not included) & Meal Prepration – Zone 3	Hourly	\$165.00	\$228.00	\$270.00	\$298.35	\$346.20
Meal Delivery	Per meal		Varies based on cost of meal.			
Gardening - Lawn mowing and yard maintenance Zone 1	Hourly	\$101.25				
Gardening - Lawn mowing and yard maintenance Zone 2	Hourly	\$132.00				
Gardening - Lawn mowing and yard maintenance Zone 3	Hourly	\$159.30				
Gardening - Ride on Mowing - In Hamilton and Surrounding Areas	Hourly	\$161.00				
Assistance with Home Maintenance and Repairs	Hourly		A quote will be obtain from an Associated Service Provider.			

Direct Transport included as part of a service with client

		5 -10kms	10 - 20kms	20 - 30kms	30 - 50kms	50 -70kms
Charge will be added to hourly service price	Per trip	\$18.50	\$36.70	\$55.10	\$91.80	\$128.52

Direct Transport Separate from service

Direct Transport < 20 kms	Per trip	\$72.00				
Direct Transport 21 - 50 kms	Per trip	\$89.10				
Direct Transport 50 - 80 kms	Per trip	\$126.90				
Indirect Transport - Taxi Cab Charge Cards	Per trip				Varies based on distance travelled	
Community Bus Hamilton	Per trip					

Administrative/Coordination Fees: - Assistive Technology and Home Modifications purchases will attract an administrative fee: Assistive technology fee: 10% or cap at \$500. Home Modifications fee: 15% of cap at \$1500 - Prices vary by needs, we will discuss and confirm all details before proceeding.

Disclaimer: Prices may vary based on specific circumstances and for services delivered outside of the Hamilton surrounding area. Please contact WDHS Support at Home team for more detail. **Zone 1** - Services delivered within 0 - 35 kms, **Zone 2** within 35 - 50kms **Zone 3** within 50 - 70km.

Care Management fees

With Western District Health services, you will have a dedicated and experienced Care Partner as your key point of contact, supporting you throughout your care journey. Care Management applies to all participants in the Support at Home program.

To fund this service, Services Australia deducts 10% from your quarterly Support at Home budget. We access this funding by providing Services Australia with evidence of the Care Management hours we deliver to our Participants. This ensures transparency and accountability in how your care is managed and funded. There will be no out of pocket costs or co-contributions charged to you as our client for this service.

Case Management fees will be charged in 15-minute increments.

Our service cancellation policy

We understand plans change. You will not be charged if you cancel a scheduled service with at least 48 hours' notice. If you cancel with less than 48 hours' notice, you will be required to pay the full amount, along with your co-contribution for the scheduled service.

Contact us to find out more

03 5551 8189

supportathome@wdhs.net

<https://wdhs.net/agedcare/>

Opening hours: Monday to Friday 8:00am - 4:30pm