



# HARMONY HOMECARE

## Support at Home Price List

*This information is correct at the time of printing and valid from 1 January 2026.  
Prices are reviewed regularly and are subject to change.*

### Clinical Supports

#### Nursing Care

*\*Nursing standard hours are 6am - 8pm, Monday to Friday*

Service Type	Mon-Fri Standard Hours*	Mon-Fri 8pm-12am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm	Active Overnight Mon to Fri 12am-6am
Registered Nurse	\$175	\$193	\$224	\$277	\$315	\$196
Enrolled Nurse	\$155	\$171	\$199	\$245	\$279	\$174
Nursing Assistant	\$135	\$149	\$173	\$214	\$243	\$152

#### Care Management

Service Type	Mon-Fri Standard Hours*
Care Management	\$140



Service Type	Mon-Fri Standard Hours*
Restorative Care Management	\$160

## Allied Health and Therapeutic Services

Service Type	Hourly Rate Mon-Fri Standard Hours
Allied Health Therapy Assistant	\$150
Dietitian or Nutritionist	\$210
Exercise Physiologist	\$210
Occupational Therapist	\$210
Physiotherapist	\$210
Podiatrist	\$205
Psychologist	\$230
Social Worker	\$210



Service Type	Hourly Rate Mon-Fri Standard Hours
Speech Pathologist	\$210
Remedial Massage	\$200
Acupuncturist	\$210
Osteopath	\$215

## Independence

### Personal Care

*\*Personal Care standard hours are 6am - 8pm*

Service Description	Mon-Fri Standard Hours*	Mon-Fri 8pm-12am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm	Active Overnight 12am-6am	Nighttime sleepover
Assistance with self-care and activities of daily living	\$113	\$125	\$143	\$170	\$197	\$127	\$371
Assistance with self-administration	\$113	\$125	\$143	\$170	\$197	\$127	\$371

## Social Support and Community Engagement

*\*Social Support standard hours are 6am - 8pm*

Service Description	Mon-Fri Standard Hours*	Mon-Fri 8pm-12am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm	Active Overnight 12am-6am
Individual social support, accompanied activities, cultural support	\$113	\$125	\$143	\$170	\$197	\$127

## Respite

*\*Respite standard hours are 6am - 8pm*

Service Description	Mon-Fri Standard Hours*	Mon-Fri 8pm-12am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm	Active Overnight 12am to 6am	Nighttime Sleepover
Respite (in client's home)	\$113	\$125	\$143	\$170	\$197	\$127	\$371



## Assistive Technology and Home Modifications

Service Type	Note
<b>Assistive Technology</b>	As per quote, and administration/ coordination services fee, capped at 10% of the cost for assistive technology or \$500 (whichever is lower)
<b>Home Modifications</b>	As per quote, and administration/ coordination services fee, capped at 15% of the cost of home modifications or \$1,500 (whichever is lower)

Service Type	Hourly Rate Mon-Fri Standard Hours
Assistive technology prescription & clinical support	<b>\$208</b>
Home modifications prescription & clinical support	<b>\$208</b>

## Everyday Living

### Domestic Assistance

*\*Domestic Assistance standard hours are 6am - 8pm*



Service Description	Mon-Fri Standard Hours*	Mon-Fri 8pm-12am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm
General house cleaning, laundry services, shopping assistance	\$113	\$125	\$143	\$170	\$197

## Home Maintenance and Repairs

\*Home Maintenance standard hours are 6am - 8pm, Monday to Friday

Service Type	Hourly Rate Mon-Fri Standard Hours*	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm
Home Maintenance and Repairs	\$110	\$145	\$174	\$201
Gardening	\$110	\$145	\$174	\$201
Green Waste Removal (150L)	\$20			

## Meals

\*Meal services standard hours are 6am - 8pm

Service Description	Mon-Fri Standard Hours*	Mon-Fri 8pm-12am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm
Meal Preparation (hourly rate)	\$113	\$125	\$143	\$170	\$197



Service Description	Mon-Fri Standard Hours*	Mon-Fri 8pm-12am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm
Meal Delivery (per meal)			\$15		

## Transport

Service Type	Rate
Direct Transport /Trip	\$125

## Important Notes

### Third Party Provider Administration:

If you are a self-managed client and wish to choose your own Third-Party Provider to provide services, a 10% administration fee will apply on top of that Third-Party Provider's prices.

### GST Information:

All prices exclude GST. GST will be applied to client-funded services where applicable.

## Cancellation Policy

Harmony Homecare is committed to providing reliable, high-quality services while maintaining fair and transparent cancellation terms that comply with the Support at Home program requirements.

### Notice Period Requirements:

- **Personal Support, Domestic Assistance, Home & Garden Maintenance, Nursing, In-home Respite, and 1:1 Social Support:** The notice period for client cancellations is 24 hours.
- **Allied Health Services:** The notice period for client cancellations for 1:1 services (clinic and in-home) is 24 hours.

**Cancellation Fees:**

- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice.
- A cancellation fee at the full cost of the scheduled service will be billed if the client is not at home at the time scheduled.

**How to Cancel:**

To cancel a scheduled service, please contact Harmony Homecare as soon as possible via phone, email, or through your service provider portal. Please provide your name, the service date and time, and the reason for cancellation.

**Exceptional Circumstances:**

Harmony Homecare understands that unforeseen circumstances such as medical emergencies or hospitalisation may prevent adequate notice. In such cases, cancellation fees may be waived at our discretion. Please contact us to discuss your situation.

**Provider-Initiated Cancellations:**

If Harmony Homecare needs to cancel a scheduled service, we will provide as much notice as possible and work with you to reschedule the service at a mutually convenient time. No fees will be charged for provider-initiated cancellations.

**Harmony Homecare**

Leaders in home care services | Registered Support at Home Provider

For enquiries, please contact us at: 1300 25 15 15 | [admin@harmonyhomecare.com.au](mailto:admin@harmonyhomecare.com.au) | [www.harmonyhomecare.com.au](http://www.harmonyhomecare.com.au)

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