

## Price List, as at 1 November 2025

### Timeless Support is a Regional and Remote Provider

Timeless Support is proud to provide high-quality care and support services across regional and remote areas. As required, we publish our maximum service prices. These prices reflect the additional costs associated with delivering services in rural and remote communities.

In most cases, **our actual prices are lower** than the **below** published maximum rates.

We also acknowledge that current legislation primarily reflects metropolitan living conditions and does not fully consider the unique circumstances of rural, regional, and remote service delivery.

Your **individual budget and service fees** will always be discussed in detail with your Case Manager to ensure transparency and fairness.

Clinical Supports	Unit	Maximum Rate for standard hours	HCP Clients
Registered nurse	Hour	\$180	\$180
Enrolled nurse	Hour	\$170	\$170
Nursing assistant	Hour	\$150	\$150
Home support care management	Hour	\$160	\$160
Home support restorative care management	Hour	\$200	\$200
Independence	Unit	Maximum Rate for standard hours	
Personal care	Hour	\$140	\$140
Social support and community engagement	Hour	\$130	\$130
Respite	Hour	\$130	\$130
Transport*	Trip	Price advised	
Everyday Living	Unit	Maximum Rate for standard hours	
Domestic assistance	Hour	\$140	\$140
Home maintenance and repairs	Hour	\$140	\$140
Meal preparation	Hour	\$130	\$130
Gardening	Hour	\$150	\$150

**NB: TRANSPORT:** \*The transport price quoted above reflects the **maximum charge for a one-way trip**, as required to be published by Timeless Support.

\*\*Actual charges will be calculated at a rate of **\$2.00 per kilometre** and will be **capped at \$1,000 per trip**, one way

eg: Mildura to Melbourne 521km, will pay \$1,000, one way. eg Wodonga to Melbourne 320km, will pay \$640, one way

**Please note:** The Transport cost **does not include** the cost of the **Support Worker**.

**Two business' days notice are required for all cancellations.**