

Support at Home Rates

Fee Schedule - Effective 1 April 2026



Service		Unit	Weekdays (6am-8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Independence							
Assistance with self-care and activities of daily living		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Continence management (non-clinical)		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Accompanied activities		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Cultural support		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Individual social support		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Assistance to maintain personal affairs		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$241.75
Digital education and support		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$241.75
Support Worker - Single Hour Service		Hour	\$138.00	\$165.60	\$172.50	\$207.00	\$276.00
Group social support		Hour	\$120.00	-			
Individual Transport	0-10kms	Unit	\$130.00	\$156.00	\$162.50	\$195.00	\$260.00
	11-20kms	Unit	\$145.00	\$174.00	\$181.25	\$217.50	\$290.00
	21-30kms	Unit	\$160.00	\$192.00	\$200.00	\$240.00	\$320.00
	Over 30kms+	Unit	As per quote				
Clinical Support							
Registered Nurse		Hour	\$160.00	\$210.00	\$200.00	\$280.00	\$320.00
Enrolled Nurse		Hour	\$130.00	\$165.00	\$198.00	\$220.00	\$260.00
Nursing Assistant		Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$241.75
Nursing Care Consumables		Item	Basic Continence Aids: \$10 average per pack Basic Wound Dressings: \$10 average per dressing				
Complex Care Support		Hour	\$140.00	\$168.00	\$175.00	\$210.00	\$280.00
Physiotherapist		Hour	\$160.00	-	\$200.00	\$280.00	\$320.00

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Service	Unit	Weekdays (6am-8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Everyday Living						
General house cleaning	Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Laundry services	Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Shopping assistance	Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Gardening	Hour	\$80.00	-			
Meal preparation	Hour	\$115.00	\$143.00	\$172.00	\$201.00	\$230.00
Assistance with home maintenance and repairs	Item	\$100 (subject to scope of works)				
Meal delivery	Meal	\$10 average per meal (subject to supplier and meal selection)				
Care Management						
Home support restorative care management	Hour	\$140.00				
Standard care management	Hour	\$140.00				
Sleepover - Per 12 Hour Block (4 hrs active)	Hour	-	\$776.00	\$1,397.00	\$1,552.00	\$1,940.00

Notes:

1. Cancellation Fee Policy: If the cancellation is made within 48 hours, the full service amount will be charged.
2. Minimum visit time for support workers is 2 hours. Where a service duration is less than 2 hours, single hour rate will be applied.
3. Care management fee covers activities such as service planning, monitoring, reviewing claims and other supports.
4. 10% handling fee applies to all third party invoices.

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Support at Home				Transitioned Home Care Recipients			
Classification	Quarterly Budget	Annual Government Contribution	10% Care Management	HCP Classification	Quarterly Budget	Annual Government Contribution	10% Care Management
Level 1	\$2,682.75	\$10,731.00	\$1,073.10	HCP 1	\$2,746.63	\$10,986.50	\$1,098.65
Level 2	\$4,008.61	\$16,034.45	\$1,603.45				
Level 3	\$5,491.43	\$21,965.70	\$2,196.57	HCP 2	\$4,829.86	\$19,319.45	\$1,931.95
Level 4	\$7,424.10	\$29,696.40	\$2,969.64				
Level 5	\$9,924.35	\$39,697.40	\$3,969.74	HCP 3	\$10,513.83	\$42,055.30	\$4,205.53
Level 6	\$12,028.58	\$48,114.30	\$4,811.43				
Level 7	\$14,537.04	\$58,148.15	\$5,814.82	HCP 4	\$15,939.55	\$63,758.20	\$6,375.82
Level 8	\$19,526.59	\$78,106.35	\$7,810.64				

Short-term Support

Assistive Technology and Home Modifications		
Funding Tier	Funding Allocation Cap	Time allocated to Expend Funding
Low	\$500.00	12 months
Medium	\$2,000.00	12 months
High	\$15,000.00	12 months

Service	Budget Amount
Short-term Restorative Care Pathway	\$6,000 (up to 12 weeks). Can be increased to \$12,000 when eligible.
End-of-Life (Palliative) Pathway	\$25,000 (up to 12 weeks).

Service Australia will advise clients if client contribution applies.

**For more information please call
1300 854 893**

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