

PRICING SCHEDULE

Support at Home Packages Program

Effective November 1st 2025

Aged Care Service Delivery and Pricing

This schedule provides information on the price for common services you can access from Torres and Cape Hospital and Health Service through your Support at Home package. The costs are deducted each month from your overall Support at Home package budget. GST will only be charged on equipment and third-party providers.

Support at Home package Budgets

[Http://www.health.gov.au/our-work/support-at-home](http://www.health.gov.au/our-work/support-at-home)

Participants can carry over up to \$1000.00 or 10% (whichever is greater) of unspent funds to the next quarter.

Support at Home Package level	Quarterly	Annually
Level 1	\$2750.00	\$11000.00
Level 2	\$4000.00	\$16000.00
Level 3	\$5500.00	\$22000.00
Level 4	\$7500.00	\$30000.00
Level 5	\$10000.00	\$40000.00
Level 6	\$12000.00	\$48000.00
Level 7	\$14500.00	\$58000.00
Level 8	\$19500.00	\$78000.00

Participant Contributions

-**Clinical Services** (e.g., nursing, physiotherapy) are fully funded by the government, requiring no participant contribution.

-**Independence and Everyday living services** (e.g., personal care, cleaning, meals) may require contributions, calculated as a percentage of the service cost based on the participants financial assessment.

Participant Category	Clinical Services	Independence & everyday living services
Full Aged Pensioner	0%	5%
Part Pensioner / Commonwealth seniors Health Card Holder	0%	5% - 50% (based on means test)



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Self-Funded Retiree	0%	50% - 80%
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Care Management

The Support at Home (SAH) program has a capped care management fee:

10% of the participants quarterly budget is allocated for care management services.

Home Care Package Service Price List

Service Type	How services are delivered	Standard Hours (8am-6pm Mon – Fri)	Saturday	Sunday	Public Holiday
Personal Care	Per Hour	\$99.00	N/A	N/A	N/A
Domestic Assistance	Per Hour	\$99.00	N/A	N/A	N/A
Domestic Assistance -Contractor Deep Cleans	Per Hour	By individual quote			
Domestic Assistance Third Party	Per Hour	By individual quote			
Domestic Assistance - Unaccompanied Shopping	Per Hour	\$99.00	N/A	N/A	N/A
Social Support & Community Engagement - Group	Per Hour	\$55.00	N/A	N/A	N/A
Social Support & Community Engagement – Individual Private	Per Hour	\$106.00	N/A	N/A	N/A
Home or community general Respite (Per Hour)	Per Hour	\$99.00	N/A	N/A	N/A
Home Maintenance & Repair	Per Hour	\$104.50	N/A	N/A	N/A
Transport	Per Trip	\$51.25	N/A	N/A	N/A
Provider Travel	Per Trip	By individual quote			
Travel distance	Per km	\$1.00			
Travel time	Per Hour	As per Service provided			
When providing services on behalf of another service provider	Per service	By individual quote			
Allied Health & Therapy	Per Hour	\$290.00	N/A	N/A	N/A



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Allied Health & Therapy – Private	Per Hour	By individual quote			
Therapeutic services for independent living	Per Hour	By individual quote			
Nutrition	Per Hour	\$290.00	N/A	N/A	N/A
Nursing Care	Per Hour	\$196.26	N/A	N/A	N/A
Nursing Care – Private	Per Hour	By individual quote	By individual quote	By individual quote	By individual quote
Nursing Care – Private	Per Half Hour	\$115.00	\$145.45	\$162.85	\$177.35
Equipment & Products	Provision	By individual quote			
Home Adjustments	Provision	By individual quote			
Care Management	Per Hour	TBA			
Restorative Care Management	Per Hour	TBA			
Assistive Technology & Home Modification	Provision	By individual quote			

Charges for individual services

The Support at Home Package Program does not allow for the purchase of food, except as part of enteral feeding (tube in the nose to help with feeding). The Support at Home Package can pay for the cost of staff buying the food, cooking the food, and delivering the food, but the consumer **must** pay for the cost of the food itself. For clients who request a meal service there will be a weekly out of pocket expense to be paid to staff at the beginning of each week

Service Type	How services are delivered	Soup	Main	Dessert
Meals	Fresh – where available	\$1	\$5	\$1
	Frozen	\$1	\$5	\$1



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