

## Support at Home price schedule

Please see our [guidance on setting Support at Home prices](#).

<b>Outlet name</b>	HAYEE AGED CARE SERVICES PTY LTD
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<b>Date of issue</b>	01/11/2025

Service	Unit	Price				
		Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
<b>Nursing care</b>	Hour	\$	\$	\$	\$	\$
Registered nurse	Hour	\$150	\$170	\$230	\$290	\$370
Enrolled nurse	Hour	\$120	\$140	\$200	\$260	\$340
Nursing assistant	Hour	\$100	\$120	\$150	\$210	\$250
<b>Allied health and other therapeutic services</b>	Hour	\$	\$	\$	\$	\$
Allied health therapy assistant	Hour	\$120	As per quote	As per quote	As per quote	As per quote
Counsellor or psychotherapist	Hour	\$220	As per quote	As per quote	As per quote	As per quote
Dietitian or nutritionist	Hour	\$210	As per quote	As per quote	As per quote	As per quote
Exercise physiologist	Hour	\$210	As per quote	As per quote	As per quote	As per quote
Occupational therapist	Hour	\$220	As per quote	As per quote	As per quote	As per quote
Physiotherapist	Hour	\$210	As per quote	As per quote	As per quote	As per quote

Service	Unit	Price				
		Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
Podiatrist	Hour	\$208	As per quote	As per quote	As per quote	As per quote
Psychologist	Hour	\$230	As per quote	As per quote	As per quote	As per quote
Social worker	Hour	\$200	As per quote	As per quote	As per quote	As per quote
Speech pathologist	Hour	\$236	As per quote	As per quote	As per quote	As per quote
<b>Care management</b>	Hour	\$125.00	Standard Business Hours Only			
<b>Restorative care management</b>	Hour	\$170.00	\$	\$	\$	\$
<b>Personal care</b>	Hour	\$	\$	\$	\$	\$
Assistance with self-care and activities of daily living	Hour	\$85	\$90	\$127	\$170	\$210
Assistance with the self-administration of medication	Hour	\$85	\$90	\$127	\$170	\$210
Continence management (non-clinical)	Hour	\$85	\$90	\$127	\$170	\$210
<b>Social support and community engagement</b>	Hour	\$	\$	\$	\$	\$
Group social support	Hour	\$85	\$90	\$127	\$170	\$210
Individual social support	Hour	\$85	\$90	\$127	\$170	\$210
Accompanied activities	Hour	\$85	\$90	\$127	\$170	\$210
Cultural support	Hour	\$85	\$90	\$127	\$170	\$210
Digital education and support	Hour	\$85	\$90	\$127	\$170	\$210
Assistance to maintain personal affairs	Hour	\$85	\$90	\$127	\$170	\$210
Expenses to maintain personal affairs	Bill <sup>1</sup>	\$85	\$90	\$127	\$170	\$210

<sup>1</sup>The service will be claimed at per item (bill) level.

Service	Unit	Price				
		Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
<b>Therapeutic services for independent living</b>	Hour	\$	\$	\$	\$	\$
Acupuncturist	Hour	\$200	As per quote	As per quote	As per quote	As per quote
Chiropractor	Hour	\$200	As per quote	As per quote	As per quote	As per quote
Diversional therapist	Hour	\$200	As per quote	As per quote	As per quote	As per quote
Remedial masseuse	Hour	\$200	As per quote	As per quote	As per quote	As per quote
Art therapist	Hour	\$200	As per quote	As per quote	As per quote	As per quote
Osteopath	Hour	\$200	As per quote	As per quote	As per quote	As per quote
<b>Home or community general respite</b>	Hour	\$	\$	\$	\$	\$
Flexible respite	Hour	\$85	\$90	\$127	\$170	\$210
Community and centre based respite	Hour	\$85	\$90	\$127	\$170	\$210
<b>Domestic assistance</b>	Hour	\$	\$	\$	\$	\$
General house cleaning	Hour	\$85	\$90	\$127	\$170	\$210
Laundry services	Hour	\$85	\$90	\$127	\$170	\$210
Shopping assistance	Hour	\$85	\$90	\$127	\$170	\$210
<b>Home maintenance and repairs</b>	Hour	\$	\$	\$	\$	\$
Gardening	Hour	\$100	As per quote	As per quote	As per quote	As per quote
Assistance with home maintenance and repairs	Hour	\$120	As per quote	As per quote	As per quote	As per quote
Expenses for home maintenance and repairs	Item <sup>2</sup>	\$120	As per quote	As per quote	As per quote	As per quote

<sup>2</sup> The service will be claimed at per item level.

Service	Unit	Price				
		Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
<b>Meals</b>						
Meal delivery	Meal	\$20	\$	\$	\$	\$
Meal preparation	Hour	\$85	\$90	\$127	\$170	\$210

## Direct Transport service

Please see our guidance on setting prices for Direct Transport services in our [Support at Home pricing – FAQ](#). You are permitted to agree with your clients a price range for Direct Transport services. A price range is only permissible for the Direct Transport service.

	Unit	Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public Holiday
<b>Direct Transport</b>	Trip	As per quote	As per quote	As per quote	As per quote	As per quote

Note: As per accepted quote. As per agreed price range for direct transport depending on the distances. One Way trip. Direct Transport is when we supply you with a driver and a car.

Dear Hayee Aged Care Services Pty Ltd Consumers/Representatives,

From 1st November 2025, the current Home Care Package Program will transition to the new Support At Home Program, as announced by the Department of Health and Aged Care.

We are writing to let you know about an upcoming adjustment to our pricing structure that will take effect on Saturday, 1 November 2025 in line with this transition.

Our Price List for care and services under Support at Home from 1 Nov 2025.

Please note unit rate may be higher than previous list as now, under Support at Home, we cannot separately charge for Package Management, Travel and other costs. Please note most of our prices are cheaper than government rates.

**NOTE 1:** Package Management Fee: Nil {no more allowed}

**NOTE 2:** Care Management Fee: (no more fixed. It is deducted from your subsidy @ 10% and retained by Commonwealth for use under pool arrangement each quarter. Our Care Management Fee will be \$ 125 per hour where required and used for you

**NOTE 3:** Minimum 2 hours shift for care workers.

We understand that changes in pricing can feel concerning. Please be assured that our rates remain below the government's indicative pricing.

Any questions, please don't hesitate to contact our team.