

Support at Home Price List

Effective 1 November 2025

Service category	Service	Service availability	Hourly rate (*minimum of two hours applies)
Independence	Personal Care, Respite Care	Monday – Friday 6.00AM – 8.00PM	\$120.00
		Monday – Friday 8.00PM – Midnight	\$129.00
		Saturday	\$155.00
		Sunday	\$190.00
		Public Holiday	\$225.00
		Telehealth - 15 min	\$ 30.00
	Overnight Care 8 hrs continuous inactive care plus 1 active hour	Sunday – Thursday nights	\$376.00 per shift
		Friday night	\$ 432.10 per shift
		Saturday night	\$ 455.90 per shift
		Public Holiday	\$ 666.70 per shift
24-Hour live in care	Monday – Sunday	Price on application	



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Transport	Per trip	Up to 10 km	\$10.00
	Per trip	> 10km up to 30kms	\$28.10
	Per trip	> 30 kms	\$71.13
Everyday Living	Domestic Assistance	Monday – Friday 6.00AM – 8.00PM	\$114.00
		Saturday	\$142.75
		Sunday	\$154.25
		Public holiday	\$171.50
	General Gardening	Based on availability	\$90.00
	Edging & Lawn Mowing	Based on availability	Per quote
	Tree Pruning	Based on availability	Per quote
Home Maintenance & Repairs	Based on availability	Per quote	
Clinical Supports	Nursing Care – Enrolled Nurse	Monday – Friday 6.00AM – 8.00PM	\$143.99
		Saturday	\$216.00
		Sunday	\$288.00
		Public holiday	\$360.00
		Monday – Friday 6.00AM – 8.00PM	\$163.35



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Clinical Supports (continued)	Nursing Care – Registered Nurse	Saturday	\$245.00
		Sunday	\$326.70
		Public Holiday	\$408.38
		Telehealth - minimum 30 min	\$81.70
		Telehealth - additional 15 min	\$40.90
		Monday – Friday 6.00AM – 8.00PM	\$110.00
	Care Management	Monday – Friday 8.00AM – 5.00PM	\$125.00
	Clinical Care Management	Monday – Friday 8.00AM – 5.00PM	\$159.70
	Dementia Advisory	Monday – Friday 6.00AM – 8.00PM	\$148.60
	Telehealth Dementia Advisory	Telehealth - minimum one hour	\$123.85
Allied health and therapeutic services	Occupational therapy	Monday – Friday 6.00AM – 8.00PM	\$220.00
		Saturday	\$330.00
		Sunday	\$440.00
		Public holiday	\$550.00
	Physiotherapist	Per hour	\$212.00
	Podiatrist	Per hour	\$260.00
Psychologist	Per hour	\$228.00	



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	Speech pathologist	Per hour	\$236.00
	Social worker	Per hour	\$200.00
Social support and community engagement	Spectrum group services	Attendance - half day	\$65.00
	Spectrum group services	Attendance - full day	\$130.00
	Social support transport		\$15.00
Assistive technology and home modifications	Assistive Technology	Monday – Friday 9.00AM – 5.00PM	Care Management Fee 10% of quote or \$500.00 Admin fee (lowest fee applies)
	Home Modifications	Monday – Friday 9.00AM – 5.00PM	Coordination: 15% of quote or \$1500.00 (lowest fee applies)



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Pricing terms and conditions

Rate Period	Standard rates apply for services delivered between 6am to 8pm, Monday to Friday. After-hours rates apply outside of these times, including evenings, weekends and public holidays.
Minimum Service Duration	In-home Support Services: minimum booking of 2 hours applies. All other services require a minimum of one hour, with service duration determined by the required scope of work.
Gardening Services	Gardening services vary by the size and volume of work. Quoted rates assume the use of client's green waste bin. Additional fees may apply for tipping or waste removal resulting from pruning or site clearance, depending on the volume of waste.
Price Review	Prices are effective until 30 June 2026. Clients will be provided 14 days' notice in keeping with the Client Care Agreement prior to any price changes.
Cancellation Policy	Two days' notice is required for any cancellation of service, for no charge to apply. Less than one business days' notice is given, charges apply.
Business Hours	Weekdays: 9am to 5pm (Monday to Friday) Weekends & public holidays: 8am to 3pm



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