

Price List

Effective 1 November 2025



Independence

What it includes:

Independence Support focuses on maintaining your ability to live well and participate in your community. This may include:

- Personal care (showering, grooming, dressing)
- Assistance with mobility and transfers
- Social support and companionship
- Respite care
- Transport to appointments or community activities
- Home modifications and assistive technology

How Gratis Home Care supports you:

At Gratis Home Care, we believe independence looks different for everyone. Our team works with you to build confidence, promote wellness, and help you stay active and connected. We tailor supports to your goals — whether that's getting out into the community, maintaining your routine, or enjoying life at home.

Contribution:

A small co-contribution may apply depending on your financial circumstances and the type of service.

Personal Care

	Weekday (7am-5pm)	Weekday (5pm – 7pm)	Saturday (7am-5pm)	Sunday (7am-5pm)	Public Holiday (7am-5pm)
30 minutes	\$85	\$98	\$95	\$105	\$155
60 minutes	\$115	\$150	\$155	\$175	\$225

Social Support and Community Engagement

	Weekday (7am-5pm)	Weekday (5pm – 7pm)	Saturday (7am-5pm)	Sunday (7am-5pm)	Public Holiday (7am-5pm)
30 minutes	\$105	\$125	\$130	\$140	\$175
45 minutes	\$115	\$135	\$145	\$160	\$205
60 minutes	\$125	\$145	\$160	\$175	\$250

Group Social Support - \$80 per hour

Therapeutic Services for Independent Living

	30 minutes	45 minutes	60 minutes
Remedial Massage	\$95	\$135	\$170
Osteopathy	\$135	\$155	\$195

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Respite

	Weekday (7am-5pm)	Weekday (5pm – 7pm)	Saturday (7am-5pm)	Sunday (7am-5pm)	Public Holiday (7am-5pm)
60 minutes	\$110	\$150	\$155	\$175	\$225

Transport

<i>Transport is charged per one way trip</i> Direct transport (driver and car provided)	Weekday (7am-5pm)	Saturday (7am-5pm)	Sunday (7am-5pm)	Public Holiday (7am-5pm)
15 minutes (Short Journey)	\$75	\$85	\$90	\$110
30 minutes (Medium Journey)	\$100	\$125	\$135	\$170
45 minutes (Long Journey)	\$125	\$150	\$165	\$210
60 minutes (Extra Long Journey)	\$140	\$175	\$190	\$240

Assistive technology and home modifications

Gratis Home Care coordination costs associated with home modifications are funded through the AT-HM scheme and will not exceed 15% of the quoted costs or up to \$1,500 (whichever is lower).

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Clinical Supports

What it includes:

Clinical Care covers all health-related and clinical services such as:

- Nursing care and wound management
- Medication management
- Continence care
- Allied health services (physiotherapy, occupational therapy, podiatry, dietetics, etc.)
- Health assessments and care coordination

How Gratis Home Care supports you:

Our qualified and compassionate clinical team works closely with you, your GP, and other health professionals to deliver safe and evidence-based care.

We ensure your health needs are monitored, managed, and reviewed regularly — giving you peace of mind that you're in the best hands.

Contribution:

Clinical services are fully funded by the government under the Support at Home Program, meaning no co-contribution is required.

Nursing Care

Enrolled Nurse	Weekday (7am-5pm)	Saturday	Sunday	Public Holiday
Per Visit	\$140	\$190	\$205	\$290

Registered Nurse	Weekday (7am-5pm)	Saturday	Sunday	Public Holiday
Per Visit	\$150	\$225	\$260	\$300
Phone Advice	\$55	-	-	-

Allied health and other therapeutic services

In-Home, Group Classes and Clinic Visits	Initial Assessment	45 mins	60 mins
Physiotherapist	\$230	\$170	\$230
Exercise Physiologist	\$230	\$170	\$230
Podiatrist	\$220	\$160	\$220
Dietician	\$290	\$260	-
Occupational Therapist - \$220 per hour			
Social Worker - \$180 per hour			
Psychologist - \$220 per hour			

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Everyday Living

What it includes:

Everyday Living services help make daily life easier and more comfortable at home.

These supports may include:

- Domestic assistance (cleaning, laundry, and general tidying)
- Meal preparation and nutrition support
- Shopping assistance
- Gardening and home maintenance
- Household organisation and light chores

How Gratis Home Care supports you:

We take the stress out of everyday living so you can focus on the things that matter most.

Our reliable and friendly team ensures your home stays safe, clean, and comfortable — supporting your wellbeing and independence every day.

Contribution:

Everyday Living services may include a **co-contribution**, depending on your income and individual service needs.

Domestic assistance - General house cleaning, laundry services & shopping assistance

General house cleaning, laundry services	Weekday (7am-5pm)	Weekday (5pm – 7pm)	Saturday (7am-5pm)	Sunday (7am-5pm)	Public Holiday (7am-5pm)
30 minutes	\$80	-	-	-	-
45 minutes	\$90	-	-	-	-
60 minutes	\$110	\$150	\$155	\$175	\$225

Shopping assistance	Weekday (7am-5pm)	Weekday (5pm – 7pm)	Saturday (7am-5pm)	Sunday (7am-5pm)	Public Holiday (7am-5pm)
30 minutes	\$105	\$125	\$130	\$140	\$175
45 minutes	\$115	\$135	\$145	\$160	\$205
60 minutes	\$125	\$145	\$160	\$175	\$250

Home maintenance & repairs – Gardening, assistance with home maintenance & repairs, expenses for home maintenance & repairs

Gardening & Home Maintenance	Weekday (7am-5pm)
30 minutes	\$80
60 minutes	\$110

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Meals

Meal Preparation	Weekday (7am-5pm)	Weekday (5pm – 7pm)	Saturday (7am-5pm)	Sunday (7am-5pm)	Public Holiday (7am-5pm)
30 minutes	\$80	-	-	-	-
45 minutes	\$90	-	-	-	-
60 minutes	\$110	\$150	\$155	\$175	\$225

Care & Restorative Care Management

Care Management

\$120 per hour (weekday, 8am - 4 pm)

Terms and Conditions

Self-Managed Participants

If you are a self-managed participant and wish to choose your own Third-Party Provider to provide services, a 10% administration fee will apply on top of that Third Party Provider's prices.

Booking and Cancellations

- Gratis Home Care asks that you provide at least 24 hours' notice if you need to cancel a scheduled service.
- If a participant rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the participant is not at home at the time scheduled.

Please note: This pricing information is current as of November 1, 2025.

Prices are reviewed regularly and are subject to change.

All prices exclude GST.

GST will be applied to customer funded services