FIVE GOOD FRIENDS SERVICE PRICING

five. good. friends.

Home care that understands **you.**

EFFECTIVE

10 August 2026

What's in our name?

We believe in the power of friendship.

Inspired by the world's longest living cultures, we aim to help our Members lead independent and connected lives.

WHY US

Great home care is all **in the details.**

You are at the centre of your care

Whether you self-manage or want your services coordinated for you with our Full Service membership, you always have choice and control.

All your care wrapped up in one simple app

View your help plan, visits schedule, track spending and projected balance, all in one place, right from your phone.

Consistency is key

We match you with a dedicated Helper you can form a genuine connection.

People chosen with care

Members have access to a curated pool of over 4,000 care and health professionals who are vetted, qualified, and backed by the governance of the Aged Care Quality Standards and NDIS Quality and Safeguards Commission.

Australia's first technology-enabled provider

Helpers record their visits in real time, and our software reviews those notes and alerts our clinical team if something needs attention.

Experts in-house

Over 400 years of combined clinical experience ready to assist you.

SERVICES PRICE

Support at Home
Full Service

SERVICE CATEGORY	MON–FRI	SAT	SUN	PUBLIC HOLIDAY
Clinical Supports Nursing assessments, Allied Health (physio, OT, dietetics), wound care, continence management, prescribed nutrition support. **No co-contribution**	Quoted individually — use the **Budget Calculator** at fivegoodfriends.com.au			
Independence Services Personal care, medication prompts, transport, social support, community access, short-term therapy, respite, overnight care. **5–50% co-contribution**	From **$117/hr**	From **$155/hr**	From **$205/hr**	From **$255/hr**
Everyday Living Cleaning, laundry, grocery shopping, meal prep & delivery, light home maintenance, gardening, minor repairs, home safety checks. **17.5–80% co-contribution**	From **$105/hr**	From **$137/hr**	From **$184/hr**	From **$230/hr**

SERVICES PRICE

Support at Home **Self-managed**

SERVICE CATEGORY	MON–FRI	SAT	SUN	PUBLIC HOLIDAY
Clinical Supports Nursing assessments, Allied Health (physio, OT, dietetics), wound care, continence management, prescribed nutrition support. **No co-contribution**	Quoted individually — use the **Budget Calculator** at fivegoodfriends.com.au			
Independence Services Personal care, medication prompts, transport, social support, community access, short-term therapy, respite, overnight care. **5–50% co-contribution**	From **$105/hr**	From **$129/hr**	From **$169/hr**	From **$215/hr**
Everyday Living Cleaning, laundry, grocery shopping, meal prep & delivery, light home maintenance, gardening, minor repairs, home safety checks. **17.5–80% co-contribution**	From **$89/hr**	From **$115/hr**	From **$149/hr**	From **$192/hr**

Overnight care (12-hr block) and 24-hr care are quoted on request. All rates are all-inclusive — Helper rate, travel, training, supervision, and administration.

CARE COORDINATION & OVERSIGHT

Care Management

$150 /hr

10% of your budget is set aside for care management.

Ongoing coordination and oversight to ensure your services, support, and care plan evolve with your needs — making the whole process feel effortless for you.

Typical services:

- Creating and reviewing care plans
- Matching and scheduling support
- Liaising with clinicians
- Ensuring quality and smooth communication
- Helping you understand your budget and options
- Five Good Friends care monitoring

MAKE THE MOST OF YOUR FUNDING

Programs *for* Living Well

Our Programs for Living Well are designed to help you maximise independence while staying healthy and connected at home.

They are an innovative way to use Support at Home funding: instead of drawing on services one by one, they bring supports together in a structured way that delivers long-term benefits and helps people remain at home for longer.

For more information, call our team on **1300 787 581.**

Scan the QR Code to read more about our **Programs.**

PRIVATE PAY OPTION

No waiting period — **start within days**

MEMBERSHIP · STARTER

$55.60 /week

INCLUDES

- ✔ Dedicated Care team
- ✔ Tailored Care Plan
- ✔ Family app access

MEMBERSHIP · PLUS

$113.50 /week

INCLUDES

- ✔ Dedicated care team & specialist
- ✔ Tailored care plan
- ✔ Specialised service access
- ✔ Third-party referral coordination
- ✔ Family app access

SERVICE CATEGORY	MON–FRI	SAT	SUN	PUBLIC HOLIDAYS
Helper hourly rate	$68/hr	$93/hr	$126/hr	$150/hr

Ready to get started?

Call 1300 787 581 to book a complimentary care consultation.

Use our calculator to explore how your Support at Home funding can help you stay active, independent and connected - with a clear view of what's possible.

Budget calculator →