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Pricing Schedule
Support at Home
Program
Effective 1 November 2025

Email: info@comfortcareservices.com.au

Website: www.comfortcareservices.com.au



ABOUT US

Comfort Care Services is a Government-approved provider for Support At Home Packages, NDIS and DVA. We help clients maintain or improve their independence by providing tailored, person-centred support.

Our care plans are designed around your goals, preferences, and lifestyle, ensuring that every service we provide helps you live independently and safely at home.

We'll match you with care workers who align with your needs and interests. Our experienced care managers provide guidance and ongoing support so you always know who is coming to your home and what services you'll receive.

SUPPORT AT HOME FEE SCHEDULE EFFECTIVE 1 NOVEMBER 2025

Classification	Quarterly budget	Annual amount	10% Quarterly Care Management Fees
1	\$2,674.18	\$10,697.72	\$267.42
2	\$3,995.42	\$15,981.68	\$399.54
3	\$5,479.94	\$21,919.77	\$547.99
4	\$7,386.33	\$29,545.33	\$738.63
5	\$9,883.76	\$39,535.04	\$988.38
6	\$11,989.35	\$47,957.41	\$1,198.94
7	\$14,530.53	\$58,122.13	\$1,453.05
8	\$19,427.25	\$77,709.00	\$1,942.73

Quarterly budgets and annual amounts are effective from 1 November 2025 and are subject to change in March and September each year in line with indexation.

Transitioned HCP care recipients will continue to receive an equivalent level of funding (including supplements) as their previous Home Care Package. The previous annual package amount is divided into four to create a support at home quarterly budget.

Package Level	Per Annum	Per Quarter
Level 1	\$10,956.00	\$2,739.00
Level 2	\$19,267.00	\$4,816.75
Level 3	\$41,940.00	\$10,485.00
Level 4	\$63,584.00	\$15,896.00

Note: You may be required to contribute to the cost of your care by paying an Australian Government Income-Tested Care Fee or Basic Daily Fee. The Home Care Package funding amounts are current as at 1st November 2025. Further information about your contributions is available on My Age Care.



CARE MANAGEMENT

Care management under the Support at Home Program includes ongoing coordination of care and services that help you achieve the goals identified in your care plan. Every participant, including those who self-manage, receives tailored care management based on their individual needs.

CARE MANAGEMENT FEE

Package Level	Per Quarter
Level 1	\$273.90
Level 2	\$481.68
Level 3	\$1,048.50
Level 4	\$1,589.60

Approach to Care Management: Our Staff member will determine what support and services are available to you and will arrange for these services to be delivered to you. Care managers will review your care needs and complete a care plan assessment. Our aim is to support you at home and empower you to make the best care decisions for your individual needs.

COMMON SERVICES CHARGES

Category	Prices for Common Services (per hour)	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
INDEPENDENT LIVING (5% contribution for full pensioners) pricing based on per hour.	Personal Care	\$85	\$90	\$95	\$110	\$150
	Assistive Technology	Per Quote	-	-	-	-
	Home Modification	Per Quote	-	-	-	-
EVERYDAY LIVING (17.5% contribution for full pensioners) Pricing based on per hour.	Cleaning and Household task	\$85	\$90	\$95	\$110	\$150
	Social support, shopping & community access	\$85	\$90	\$95	\$110	\$150
	Light Gardening	\$85	\$100	\$110	\$150	\$165
CLINICAL (no contribution) Pricing based on per hour.	Nursing	\$90	\$95	\$100	\$110	\$163
	In home respite	\$67	\$72	\$91	\$96	\$154

Please contact us for a quote for the following services

Comfort Care Services Pty Ltd can provide a quote at your request. An assessment may be required by a clinical specialist (Nurse, Occupational Therapist, Podiatrist or Physiotherapist) to ensure you are receiving the correct modifications, equipment, or products.

- Allied health
- Home modification



- Equipment-assistive device, safety alert alarm
- Contenance or wound care products

SUBCONTRACT PRICING ESTIMATE

Services	Service duration (in hours)	Standard Hours	Non-standard hours	Saturday	Sunday
Physiotherapist	1	\$180	N/A	N/A	N/A
Podiatry Services	1	\$140 - \$160	N/A	N/A	N/A
Agency Nurse	1	\$100 - \$120	\$120 - \$150	\$150 - \$180	\$180 - \$200
Occupational Therapist	1	\$200	N/A	N/A	N/A

BRIEF DESCRIPTION OF COMMON SERVICES

Care Management Fee

Care management includes the ongoing care planning and assessments we are required to undertake to ensure you receive the care you need. It includes reviewing your care plan and agreement, discussing your care and services with you and/or your representative, ensuring the services you receive are culturally safe and identifying and minimising risks to your safety and wellbeing.

Personal Care

Personal care services may include help with bathing, showering, toileting, dressing/undressing, getting in and out of bed, washing and drying hair, shaving, and reminding you to take your medication.

Domestic assistance

Domestic assistance includes tasks such as household cleaning, vacuuming, laundry, etc.

Nursing Services

We will provide you with nurses that can support you with services such as medication, wound care, continence care, diabetes management, medications, care plan development and dementia support.

Allied Health Services

We also arrange some clinicians who can help you with falls risk assessments, home safety checks, exercise programs, and many more.

Lawn & Light Gardening Maintenance

As we can assist in keeping your house feeling clean and fresh from the inside, we can also assist you in keeping your home with regular lawn mowing, pruning, and gardening.



Minor Home Modifications

At times, you may need to make some changes to the inside of your home, which can make life easier. By modifying your home with handrails, lever taps, ramps, or bathroom modifications. An Occupational Therapist assessment will be conducted to determine if these minor modifications are necessary to keep you living safely and independently at home. We cannot fund home modifications that are not clinically necessary.

An Occupational Therapist assessment will be conducted to determine if these minor modifications are necessary to keep you living safely and independently at home. We cannot fund home modifications that are not clinically necessary.

Assistive Technology

This service helps make everyday life at home easier, safer, and more comfortable. It provides helpful devices and equipment—such as mobility aids, communication tools, or simple smart home supports—that are chosen to suit your personal needs. You'll also receive guidance, setup, and ongoing support, so you feel confident using the technology. The goal is to support your independence, reduce stress, and help you continue to live in the comfort of your own home with dignity and peace of mind.

In-home respite

In-home respite provides short-term personalised care at home with an experienced carer. It provides flexibility to meet your needs and those of your regular caregiver.

Travelling to care recipient

Travelling to care for a recipient refers to the act of going to a location where a person who requires assistance or care is located.

Important Note:



Basic Daily Fee

At Comfort Care Services Pty Ltd, we do not charge customers a Basic Daily Fee. You may be required to pay an income tested fee depending on your income.

Exit Fee

At Comfort Care Services Pty Ltd we do not charge customers an Exit Fee, but we require you to provide us 2 weeks' notice.

Cancellation fees for the service

If the service, you request is cancelled prior to 24 hours of notice no fee will be charged. However, if you fail to give notice to cancel a booked service within 24 hours a fee will be charged at the applicable rate.

Minimum booking hours

2 hours of minimum booking is required unless notified otherwise.

Acceptance of Schedule of Fees

The Comfort Care Services Fees Schedule has been explained and presented to the Consumer and/or their family or representative.

The Consumer and/or their family or representative:

Consumer Name	
Consumer Signature	
Consumer/Representative Name	
Consumer/Representative Signature	

For Office use only:



Comfort Care Services Staff Name	
Comfort Care Services Staff Signature	