

**SUPPORT AT HOME FEE SCHEDULE: EFFECTIVE 1<sup>ST</sup> JULY 2026**

| Service                                                  | Unit | Price (excluding GST) |                    |          |        |                |
|----------------------------------------------------------|------|-----------------------|--------------------|----------|--------|----------------|
|                                                          |      | Standard hours        | Non-standard hours | Saturday | Sunday | Public holiday |
| <b>Nursing care</b>                                      |      |                       |                    |          |        |                |
| Registered nurse                                         | Hour | \$200                 | \$235              | \$264    | \$312  | \$390          |
| Enrolled nurse                                           | Hour | \$160                 | \$188              | \$211    | \$250  | \$312          |
| <b>Allied health and other therapeutic services</b>      |      |                       |                    |          |        |                |
| Allied Health Assistant                                  | Hour | \$148                 |                    |          |        |                |
| Dietitian or nutritionist                                | Hour | \$290                 |                    |          |        |                |
| Exercise physiologist                                    | Hour | \$270                 |                    |          |        |                |
| Music therapist                                          | Hour | \$440                 |                    |          |        |                |
| Occupational therapist                                   | Hour | \$305                 |                    |          |        |                |
| Physiotherapist                                          | Hour | \$320                 |                    |          |        |                |
| Podiatrist - In Clinic                                   | Hour | \$300                 |                    |          |        |                |
| Podiatrist - In Home                                     | Hour | \$330                 |                    |          |        |                |
| Psychology                                               | Hour | \$305                 |                    |          |        |                |
| Counselling                                              | Hour | \$305                 |                    |          |        |                |
| Social Worker                                            | Hour | \$300                 |                    |          |        |                |
| Speech pathologist                                       | Hour | \$290                 |                    |          |        |                |
| <b>Care management</b>                                   | Hour | \$150                 |                    |          |        |                |
| <b>Restorative care management</b>                       | Hour | \$175                 |                    |          |        |                |
| <b>Personal care</b>                                     |      |                       |                    |          |        |                |
| Assistance with self-care and activities of daily living | Hour | \$125                 | \$147              | \$165    | \$195  | \$244          |
| Assistance with the self-administration of medication    | Hour | \$125                 | \$147              | \$165    | \$195  | \$244          |
| Continence management (non-clinical)                     | Hour | \$125                 | \$147              | \$165    | \$195  | \$244          |
| <b>Social support and community engagement</b>           |      |                       |                    |          |        |                |
| Group social support                                     | Hour | \$57                  |                    |          |        |                |
| Individual social support                                | Hour | \$125                 | \$147              | \$165    | \$195  | \$244          |
| Accompanied activities                                   | Hour | \$125                 | \$147              | \$165    | \$195  | \$244          |
| <b>Therapeutic services for independent living</b>       |      |                       |                    |          |        |                |
| Remedial masseuse                                        | Hour | \$190                 |                    |          |        |                |
| Osteopath                                                | Hour | \$230                 |                    |          |        |                |
| <b>Home or community general respite</b>                 |      |                       |                    |          |        |                |
| Flexible respite                                         | Hour | \$125                 | \$156              | \$188    | \$219  | \$250          |
| <b>Domestic assistance</b>                               |      |                       |                    |          |        |                |
| General house cleaning                                   | Hour | \$125                 | \$156              | \$188    | \$219  | \$250          |
| Laundry services                                         | Hour | \$125                 | \$156              | \$188    | \$219  | \$250          |
| Shopping assistance                                      | Hour | \$125                 | \$156              | \$188    | \$219  | \$250          |
| <b>Home maintenance and repairs</b>                      |      |                       |                    |          |        |                |
| Gardening                                                | Hour | \$140                 | \$175              | \$210    | \$245  | \$280          |
| Assistance with home maintenance and repairs             | Hour | \$105                 | \$131              | \$158    | \$184  | \$210          |
| Expenses for home maintenance and repairs                | Item | Market Price          |                    |          |        |                |
| <b>Meals</b>                                             |      |                       |                    |          |        |                |
| Meal delivery                                            | Meal | \$12                  |                    |          |        |                |
| Meal preparation                                         | Hour | \$125                 | \$156              | \$188    | \$219  | \$250          |

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| Direct Transport Service                                     | Unit | Standard hours | Non-standard hours | Saturday      | Sunday         | Public Holiday |
|--------------------------------------------------------------|------|----------------|--------------------|---------------|----------------|----------------|
| Direct Transport - up to 60km (above 60km quoted on request) | Trip | \$77 to \$340  | \$88 to \$385      | \$97 to \$420 | \$112 to \$480 | \$137 to \$575 |

**SERVICE LIST**

| Service type                                                                                                                                                                                                                                                                                                                                                                               | Services                                                  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| <b>Clinical supports</b><br><i>Specialised services to maintain or regain functional and/or cognitive capabilities. Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people.</i> |                                                           |
| Nursing care                                                                                                                                                                                                                                                                                                                                                                               | Registered nurse                                          |
|                                                                                                                                                                                                                                                                                                                                                                                            | Enrolled nurse                                            |
|                                                                                                                                                                                                                                                                                                                                                                                            | Nursing care consumables                                  |
| Allied health and other therapeutic services                                                                                                                                                                                                                                                                                                                                               | Aboriginal and Torres Strait Islander health practitioner |
|                                                                                                                                                                                                                                                                                                                                                                                            | Aboriginal and Torres Strait Islander health worker       |
|                                                                                                                                                                                                                                                                                                                                                                                            | Allied health assistance                                  |
|                                                                                                                                                                                                                                                                                                                                                                                            | Dietitian or nutritionist                                 |
|                                                                                                                                                                                                                                                                                                                                                                                            | Exercise physiologist                                     |
|                                                                                                                                                                                                                                                                                                                                                                                            | Occupational therapist                                    |
|                                                                                                                                                                                                                                                                                                                                                                                            | Physiotherapist                                           |
|                                                                                                                                                                                                                                                                                                                                                                                            | Podiatry                                                  |
|                                                                                                                                                                                                                                                                                                                                                                                            | Social worker                                             |
|                                                                                                                                                                                                                                                                                                                                                                                            | Speech pathologist                                        |
| Care management                                                                                                                                                                                                                                                                                                                                                                            | Home support care management                              |
| Restorative care management                                                                                                                                                                                                                                                                                                                                                                | Home support restorative care management                  |
| <b>Independence</b><br><i>Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently.</i>                                                                                                                                                                                                                      |                                                           |
| Personal care                                                                                                                                                                                                                                                                                                                                                                              | Assistance with self-care and activities of daily living  |
|                                                                                                                                                                                                                                                                                                                                                                                            | Assistance with the self-administration of medication     |
|                                                                                                                                                                                                                                                                                                                                                                                            | Continence management (non-clinical)                      |
| Social support and community engagement                                                                                                                                                                                                                                                                                                                                                    | Group social support                                      |
|                                                                                                                                                                                                                                                                                                                                                                                            | Individual social support                                 |
|                                                                                                                                                                                                                                                                                                                                                                                            | Accompanied activities                                    |
| Respite                                                                                                                                                                                                                                                                                                                                                                                    | Respite care                                              |
| Transport                                                                                                                                                                                                                                                                                                                                                                                  | Direct transport (driver and car provided)                |

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|                                                                                                                                                                    |                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
|                                                                                                                                                                    | Indirect transport (taxi or rideshare service vouchers)  |
| Assistive technology and home modifications*                                                                                                                       | Assistive technology                                     |
|                                                                                                                                                                    | Home modifications                                       |
| <b>Everyday living</b><br><i>Support to assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes.</i> |                                                          |
| Domestic assistance                                                                                                                                                | General house cleaning <sup>10</sup>                     |
|                                                                                                                                                                    | Laundry services                                         |
|                                                                                                                                                                    | Shopping assistance                                      |
| Home maintenance and repairs                                                                                                                                       | Gardening                                                |
|                                                                                                                                                                    | Assistance with home maintenance and repairs             |
|                                                                                                                                                                    | Expenses for home maintenance and repairs <sup>11*</sup> |
| Meals                                                                                                                                                              | Meal preparation                                         |
|                                                                                                                                                                    | Meal delivery                                            |

**TERMS & CONDITIONS**

**Public Holidays**

- News Years Day
- Australia Day
- Labour Day
- Good Friday
- Easter Saturday
- Easter Sunday
- Easter Monday
- ANZAC Day
- Kings Birthday
- Grand Final Day
- Melbourne Cup day
- Christmas Day
- Boxing Day

Note: There may be additional days gazetted as public holidays (including where an extra public holiday is added or substituted when a public holiday falls on a weekend) that are not stated above. The Public holiday rate shall apply to these additional days.

**Cancellations**

Cancellations with less than 24 hours' notice prior to service commencement – full price will be charged.

**Pricing and Payment Terms**

Pricing is effective from 1<sup>st</sup> July 2026 and only applicable for services provided to participants on the CHRH Home Support Program (under Support at Home).