

COMMUNITY HOME CARE SERVICE



Fees and Charges Pricing Schedule 2025



Where your wellbeing is OUR priority

Our Vision

Our vision is to empower individuals to live independently for as long as possible. We are committed to offering comprehensive and compassionate support, ensuring a smooth transition to continued care when needed. Our goal is to enhance the quality of life for our clients through personalised care, respect, and dignity, fostering a community where everyone feels valued and supported by providing services to allow them to live full, independent & dignified lives in their own homes.

Rates

Services	Standard	Evening	Saturday	Sunday	Public Holiday
Services p/hr	\$95.00	\$100.00	\$110.00	\$150.00	\$170.00
Nursing care p/hr	\$135.00	\$135.00	\$140.00	\$145.00	\$150.00



SERVICES

COMMUNITY HOME CARE SERVICE

The services offered include:

Domestic Assistance: Helping with household tasks such as cleaning, laundry, and shopping.

Personal Care: Assisting with personal hygiene, dressing, grooming, and other personal needs

Community Access: Facilitating Participant's participation in community activities and outings.

Meal Preparation: Preparing meals according to Participant's dietary needs and preferences.

Social Support and Community Engagement: Providing companionship and support to help Participant's maintain social connections.

Respite Care: Offering temporary relief for primary caregivers by providing care to their loved ones. Fees may be adjusted with consultation and mutual consent.

Cancellation Policy: Notifications for any service cancellations must be received at least 48 hours in advance. If a cancellation is made less than 48 hours before the scheduled service, the full fee for the service will be charged.

Minimum 2 hours booking (charged per hour unless otherwise stated)



Care Management



Care Management

The care management fee includes expenses related to updating care plans and home care agreements, guaranteeing that services align with your care requirements, and offering a contact point for any inquiries you might have. These fees are subject to yearly adjustments.

Care Management 10%	Classification 1	Classification 2	Classification 3	Classification 4
Quarterly	\$2,674.18	\$3,995.42	\$5,479.94	\$7,386.33
Approx. no. of hours per fortnight	4.30	6.22	8.39	11.17

Care Management 10%	Classification 5	Classification 6	Classification 7	Classification 8
Quarterly	\$9,883.76	\$11,989.35	\$14,530.53	\$19,427.25
Approx. no. of hours per fortnight	14.41	17.47	21.18	28.32



Allied Health & Extra Services



A team of our Allied Health professionals, including Physiotherapists, Podiatrists, and Occupational Therapists, can be sent to our Participants upon request. This service is provided on a quote basis. Additionally, we offer home modifications, lawn mowing, and handyman services.

- **Kilometer's** charge includes all travel completed with or on behalf of the client. If the service is only for an hour, client will also be charged travel to their home.
- **Cancellation Fee** Participants will be charged the full cost of a service if a booking is cancelled less than 48 hours prior to the scheduled service.
- **Third-party service** charges are invoiced directly to the Support at Home Program, including overheads capped at ;
- 10% of the cost for assistive technology or \$500 (whichever is lower) .
- 15% of the cost of home modifications or \$1,500 (whichever is lower).

SERVICES	PRICING
Allied Health	Quote
Home Modification	Quote
Handyman	Quote
Goods and Equipment	Quote
Lawn Mowing	Quote

SERVICES	PRICING
Per KM	\$1.00