



Beaucare Support at Home Price Guide

About Support at Home Prices

The Support at Home Program introduced by the Australian Government is scheduled to commence on 1 November 2025. Our service prices are current as at the date of publication, and effective from the commencement date of the program. These prices may be subject to change as further guidance and information is provided by the Government, and we will keep you informed.

To expand on the large range of services we provide, we also partner with third parties for services such as Allied Health and the prices included are our common prices and are an example of their hourly rates. These prices may differ with the choice of provider. Prices are exclusive of GST and list per unit of time as set out below. Service visits that go over an hour will be charged at 15 minute increments calculated on the hourly rate.

Depending on your individual needs, we may need to change a price that is different to our price list. In this case, we will discuss with you and agree a price.

Co-Contributions

The Support at Home Program provides for clients to contribute to the cost of care that they receive. Clients may be required to pay a co-contribution rate towards the prices of the services received set by the Government and determined by Services Australia. The current co-contribution levels set by the Government are below:

Co-Contributions	Clinical Care	Independence	Everyday Living
Full Pensioner	0%	5%	17.5%
Part Pensioner and Commonwealth seniors health card eligible	0%	Between 5% and 50% depending on income and assets	Between 17.5% and 80% depending on income and assets
Self-funded retiree	0%	50%	80%

Grandfathered Clients:

If a client:

- Was receiving a Home Care Package (HCP) on or before 12 September 2024 or
- Was approved but waiting for allocation on the National Priority System by this date.

They are considered grandfathered under Support at Home. If they do not currently pay, your contribution will not increase, this is part of the 'no worse off' guarantee.



Clinical Supports

Specialised services tailored to your abilities and designed to improve your health and wellbeing, so you can live well at home. Our clinical services are provided by our appropriately qualified or accredited health care professionals.

Nursing

	Monday - Friday Standard Hours*
Registered Nurse* Hourly rate Including Wound Care Assessment & Management	\$220.00

Allied Health

	In Clinic*	In Home*
Physiotherapist	\$198.00	\$246.00
Exercise Physiologist	\$198.00	\$246.00
Dietician	\$198.00	\$246.00
Social Worker	\$198.00	\$246.00
Podiatrist	\$198.00	\$246.00
Occupational Therapist	\$198.00	\$246.00

*Price is average/common per hour for direct and indirect services



Independence

Services to help you manage your daily activities and live safely and independently.

Personal Care

*Assistance with self care and activities of daily living

*Assistance with the self-administration of medication

	Monday - Friday Standard Hours*
Hourly Rate	\$128.91

Social Support & Community Engagement

	Monday - Friday Standard Hours*
Individual Support	\$128.91
Accompanied Activities	\$128.91
Respite Care	\$128.91
Group Social Support (LLL) *Minimum 8 hours	\$37.50
Group Social Support – Dinner Club *Minimum 5 Hours	\$60.00



Transport 1:1

*Per trip

	Monday - Friday Standard Hours*
1-10 Kilometres	\$57.10
11-20 Kilometres	\$92.88
21-30 Kilometres	\$128.37
31-40 Kilometres	\$163.85
41-50 Kilometres	\$199.34
51-60 Kilometres	\$234.82
61-70 Kilometres	\$270.31
71-80 Kilometres	305.79
81-90 Kilometres	\$341.28
91-100 Kilometres	\$376.76
100+ Kilometres	Quoted Price



Everyday Living

Support to assist keeping homes in a liveable state to enable independent living.

	Monday - Friday Standard Hours*
General House Cleaning	\$128.91
Laundry Services	\$128.91
Shopping Assistance	\$128.91
Meal Preparation	\$128.91
Garden Maintenance	\$161.00
Home Maintenance	\$103.50



Meals Preparation and Delivery

*Indicative Pricing to be confirmed as per Care Plan

	Monday - Friday Standard Hours*
Main Meal: 1-6 Meals	\$15.75
Main Meal: 7-9 Meals	\$14.02
Main Meal: 10-13 Meals	\$12.48
Main Meal: 14-20 Meals	\$11.10
Main Meal: 20-27 Meals	\$9.88
Breakfast	\$6.50
Lunch	\$7.50
Snack	\$5.00
Soup	\$8.40
Dessert	\$7.20



Care Management Fees

You will have a dedicated and experienced Care Partner to help you, and be your key point of contact. Care management applies to all participants in the Support at Home.

To pay for this service, Services Australia deducts 10% of your quarterly Support at Home budget. Beaucare will access funding from Services Australia through providing evidence of the Care Management hours that we deliver for our clients. For the purpose of recovering this funding, Beaucare applies the following care management fees. There will be no out of pocket costs or co-contribution charged to you as our client for this service.

Our care management fees are set out below. Fees will be charged in 15-minute increments, with a minimum in home services duration of one hour.

Care Management

	Monday - Friday Standard Hours*
Care Management	\$120.00
Clinical Care Management	\$165.00

Placing your Services on Hold

In most cases we can put your services on hold for a period, if your circumstances change such as a hospital stay, holiday or respite care. Please discuss any plans to pause your services with our care team so we can reorganise your care, and ensure that you provide at least 48 hours' notice to avoid being charged for any scheduled services.

Our Service Cancellation Policy

We understand plans change. You will not be charged if you cancel a scheduled service with at least 48 hours' notice. If you cancel with less than 48 hours' notice, you will be required to pay the amount of your co-contribution for the scheduled service.

Additional Services

If you require services in excess of your approved funding allocation, such services may be purchased from us at the prices outlined above.

For more information please contact us during business hours on 07 5541 4216.