

Pricing Schedule

Clinical Care

Professional, personalised care delivered in the comfort of your own home.

Clinical	Service Type		Cost/hr: Weekday 6am to 6pm	Cost/hr: After Hours 6pm to 6am	Cost/hr: Weekend	Cost/hr: Public holiday
	Nursing care 30 min minimum	<ul style="list-style-type: none"> Registered nurse Enrolled nurse 		\$150.00	\$210.00	\$280.00
			\$125.00	\$160.00	\$210.00	\$310.00
Allied health and other therapeutic services	<ul style="list-style-type: none"> Allied health therapy assistant Physiotherapist Podiatrist Occupational therapist Exercise physiologist Dietitian or nutritionist Speech pathologist Counsellor or psychotherapist Music therapist Psychologist Social worker 		\$130.00	-	-	-
			\$220.00	-	-	-
			\$230.00	-	-	-
			\$240.00	-	-	-
			\$230.00	-	-	-
			\$250.00	-	-	-
			\$240.00	-	-	-
			\$200	-	-	-

Independence Support

Assistance with personal care, friendly social support, or short-term respite for carers, to support you to continue living independently and confidently at home.

Independence	Service Type		Cost/hr: Weekday 6am to 6pm	Cost/hr: After Hours 6pm to 6am	Cost/hr: Weekend	Cost/hr: Public holiday
	Personal Care	<ul style="list-style-type: none"> Assistance with selfcare and activities of daily, self-administration of medication, continence management 		\$115.00	\$133.00	\$173.00
			\$115.00	\$133.00	\$173.00	\$253.00
Social support & respite	<ul style="list-style-type: none"> Group social support Individual social support 		\$115.00	\$133.00	\$173.00	\$253.00
Therapeutic services for independent living	<ul style="list-style-type: none"> Acupuncturist Chiropractor Remedial masseuse Osteopath Diversional Therapist 		\$165	-	-	-
Transport		15 min or 10km	\$40.00	-	-	-
		30 min or 20km	\$80.00	-	-	-
		45 min for 30km	\$120.00	-	-	-
		60 min or 40km	\$160.00	-	-	-
		60 min or above	POA	POA	POA	POA

Everyday Living

Support with day-to-day tasks like cleaning, gardening, meals and getting out and about, so you can feel safe, comfortable, and independent at home.

Everyday Living	Service Type	Cost/hr: Weekday 6am to 6pm	Cost/hr: After Hours 6pm to 6am	Cost/hr: Weekend	Cost/hr: Public holiday

	Domestic assistance & Shopping	<ul style="list-style-type: none"> Essential light cleaning (e.g., mopping, vacuuming, washing dishes) Laundry Shopping assistance 	\$110.00	\$127.00	\$165.00	\$242.00
	Home maintenance and repairs (inc Gardening).	<ul style="list-style-type: none"> Essential light gardening (e.g., lawn mowing, pruning and yard clearance for safe access). Essential minor repairs and maintenance 	\$120.00	-	-	-
	Meals	<ul style="list-style-type: none"> Support to prepare meals in the home 	\$110.00	\$127.00	\$165.00	\$242.00

Additional Charges

Description	Rate
Administration/Handling Fee for consumer-selected third-party goods or services capped	30%

Care Management Fee

The Australian Government now sets care management fees at 10% of your subsidy value. For example, as of 1 November 2025, if you're on a Level 2 package, your government-funded subsidy will be \$4,845.60 per quarter, in which your quarterly care management fee will be \$484.56.

The above prices are effective and correct as of 1 November 2025. These fees and charges apply to customers who have a Home Care Package or are a Support at Home Participant Service prices are subject to change at any time, at the discretion of HelpD. Not all services are available in all areas. All prices are inclusive of GST where applicable. For goods or services not listed above, contact your care partner for a quote.

Service Provided

Category	Service Type	Services
Clinical	Nursing care	<ul style="list-style-type: none"> Registered nurse Enrolled nurse Nursing assistant Nursing care consumables
	Allied health and other therapeutic services	<ul style="list-style-type: none"> Allied health therapy assistant Counsellor or psychotherapist Dietitian or nutritionist Exercise physiologist Music therapist Occupational therapist Physiotherapist Podiatrist Psychologist Social worker Speech pathologist
	Nutrition	<ul style="list-style-type: none"> Prescribed supplementary dietary products (enteral and oral) and aids required for conditions related to functional decline or impairment.
	Care management	<ul style="list-style-type: none"> Home support care management
	Restorative care management	<ul style="list-style-type: none"> Home support restorative care management
Independence	Personal Care	<ul style="list-style-type: none"> Assistance with selfcare and activities of daily living Assistance with the self-administration of medication Continence management (nonclinical)
	Social support and community engagement	<ul style="list-style-type: none"> Group social support Individual social support

		<ul style="list-style-type: none"> Accompanied activities Cultural support Digital education and support Assistance to maintain personal affairs Expenses to maintain personal affairs
	Therapeutic services for independent living	<ul style="list-style-type: none"> Acupuncturist Chiropractor Diversional therapist Remedial masseuse Art therapist Osteopath
	Respite	<ul style="list-style-type: none"> Supervision and assistance of an older person by a person other than their usual informal carer, delivered on an individual or group basis, in the home or community.
	Transport	<ul style="list-style-type: none"> Direct transport (driver and car provided) Indirect transport (taxi or rideshare service vouchers)
	Assistive technology and home modifications	<ul style="list-style-type: none"> Assistive technology and home modifications by the Assistive Technology and Home Modifications Scheme list, including wrap-around services, maintenance, and repair.
Everyday Living	Domestic assistance & Shopping	<ul style="list-style-type: none"> Essential light cleaning (e.g., mopping, vacuuming, washing dishes) Launder and iron clothing Accompanied or unaccompanied shopping
	Home maintenance and repairs (inc Gardening).	<ul style="list-style-type: none"> Essential light gardening (e.g., lawn mowing, pruning and yard clearance for safe access). Essential minor repairs and maintenance where the activity is something the person used to be able to do themselves or where required to maintain safety (e.g., clean gutters, replace lightbulbs and repair broken door handle).
	Meals	<ul style="list-style-type: none"> Support to prepare meals in the home Pre-prepared meals.