

At DPV Health, we are committed to providing high-quality, flexible and transparent support under the Australian Government's Support at Home Program.

This Fee Schedule outlines the hourly rates and charges for the range of services we deliver to help you live independently and safely at home. Our fees are consistent with the Department of Health and Aged Care's Support at Home Pricing Framework (2025) and are reviewed regularly.

## Clinical Supports

Specialised services tailored to your abilities and designed to improve your health and wellbeing, so you can live well at home. Our clinical services are provided by our qualified and accredited health care professionals.

| Nursing   | Unit  | Weekday Standard Fee | After Hours (6pm to 8am) | Saturday | Sunday | Public Holidays |
|---|---|----------------------|--------------------------|----------|--------|-----------------|
| Registered Nursing<br>Wound care, medication admin, health monitoring | 30 Mins   | \$120                | N/A                      | N/A      | N/A    | N/A             |
|   | 1 hour  | \$195                | \$225                    | \$265    | \$300  | \$410           |
| Enrolled Nursing<br>Basic wound care & vital signs                    | 30 Mins   | \$100                | N/A                      | N/A      | N/A    | N/A             |
|   | 1 hour  | \$160                | \$180                    | \$210    | \$230  | \$330           |
| Nursing Consumables   | Basic nursing consumables are included. Specialised nursing products that are specific to you will be purchased and added to your budget. |                      |                          |          |        |                 |

| Allied Health   | In-Clinic Consult (per hour) | Offsite 0-10km * (per hour) | Indirect Hourly Rate (per hour) |
|---|------------------------------|-----------------------------|---------------------------------|
| Allied Health Assistant<br>Therapy Support                                      | \$135                        | \$165                       | \$135                           |
| Cardiac Rehabilitation Education<br>Specialist cardiac education                | \$195                        | \$240                       | \$195                           |
| Diabetes Nurse Education<br>Education, monitoring & management of diabetes      | \$195                        | \$240                       | \$195                           |
| Dietetics<br>Nutritional assessment, meal planning, dietary education           | \$195                        | \$240                       | \$195                           |
| Exercise Physiology<br>Tailored exercise programs for chronic health & mobility | \$195                        | \$240                       | \$195                           |
| Occupational Therapy<br>Home safety assessments & equipment prescription        | \$195                        | \$240                       | \$195                           |
| Physiotherapy<br>Mobility, strength & falls prevention                          | \$195                        | \$240                       | \$195                           |
| Podiatry<br>Foot and nail care, diabetic assessments                            | \$195                        | \$240                       | \$195                           |
| Podiatry Technician<br>Basic foot & Nail care                                   | \$145                        | N/A                         | \$145                           |
| Speech Pathology<br>Management of communication and swallowing disorders        | \$195                        | \$240                       | \$195                           |

\*Within 10km of Broadmeadows, Craigieburn, Epping, Mill Park or Whittlesea clinics

## Clinical Supports, continued

| Care Management | Weekday Standard Fee (per hour) | After Hours (6pm to 8am) | Saturday | Sunday | Public Holidays |
|-----------------|---------------------------------|--------------------------|----------|--------|-----------------|
| Care Partner    | \$120                           | NA                       | NA       | NA     | NA              |

### Care Management Fees

All participants will have a primary and secondary Care Partner assigned to you. Care management is funded by Services Australia, which deducts 10% from your quarterly Support at Home budget. DPV Health claims this funding based on the care management hours provided. There are no out of pocket costs for you. Fees are charged in 15 minute increments, with a minimum in-home visit of one hour.

## Independence

Services to help you manage your daily activities and live safely and independently.

| Service Type   | Weekday Standard Fee (per hour)   | After Hours (6pm to 8am) (per hour) | Saturday (per hour) | Sunday (per hour) | Public Holidays (per hour) |
|--|---|-------------------------------------|---------------------|-------------------|----------------------------|
| <b>In Home Assistance</b><br>Assistance with self-care and activities of daily living                          | \$110   | \$120                               | \$145               | \$160             | \$210                      |
| <b>Respite</b><br>Short-term in-home care to relieve a carer   | \$110   | \$120                               | \$145               | \$160             | \$210                      |
| <b>Social Support Individual – Includes transport cost (30km limit)</b><br>Appointments & community activities | \$135   | \$150                               | \$145               | \$160             | \$210                      |
| <b>Social Support Group</b><br>Social group activities in community/centre                                     | \$165 per day (Monday – Friday)   |                                     |                     |                   |                            |
| <b>Remedial Massage</b><br>Soft tissue therapy by qualified therapist  | \$195   | N/A                                 | N/A                 | N/A               | N/A                        |
| <b>Therapeutic Services (Other)</b><br>Chiropractor, Acupuncturist, Osteopath, Art therapist                   | We will provide you with a quote based on your circumstances. Once agreed with your Care Partner it will be added to your budget. |                                     |                     |                   |                            |
| <b>Transport</b><br>Direct/Indirect Transport  | We will provide you with a quote based on your circumstances. Once agreed with your Care Partner it will be added to your budget. |                                     |                     |                   |                            |
| <b>Assistive Technology</b><br>Devices & Equipment   | Per Quote & approval  |                                     |                     |                   |                            |
| <b>Home Modifications</b><br>Grab rails, ramps, lever taps, non-slip flooring                                  |   |                                     |                     |                   |                            |



## Everyday Living

Support to assist keeping homes in a liveable state to enable independent living

| Service Type  | Weekday Standard Fee (per hour)  | After Hours (6pm to 8am) (per hour) | Saturday (per hour) | Sunday (per hour) | Public Holidays (per hour) |
|---|--|-------------------------------------|---------------------|-------------------|----------------------------|
| Domestic Assistance<br>General house cleaning                                       | \$110  | N/A                                 | N/A                 | N/A               | N/A                        |
| Home Maintenance & Repairs<br>Gardening, Assistance with Home Maintenance & Repairs | \$110  | N/A                                 | N/A                 | N/A               | N/A                        |
| Meals<br>Meal Preparation   | \$110  | \$120                               | \$145               | \$160             | \$210                      |
| Meal Delivery<br>Pre-prepared meals   | We will provide you with a quote based on your circumstances. Once agreed with your Care Partner it will be added to your budget |                                     |                     |                   |                            |

### Placing Your Services on Hold

If your circumstances change — such as a hospital stay, holiday, or respite care — we can usually place your services on hold for a period of time. Please speak with our care team to discuss your plans so we can adjust your schedule accordingly. To avoid being charged for any booked services, please provide at least 48 hours notice before pausing your services.

### Service Cancellation Policy

We understand that plans can change. In line with the Department of Health’s Service Cancellation Policy, you will not be charged if you cancel a scheduled service with at least 48 hours’ notice.

If you cancel a service with less than 48 hours’ notice, you will be charged your co-contribution amount for the scheduled service (if applicable).

### Additional Services

If you wish to access services beyond your approved funding allocation, you may purchase these privately at the rates listed in this Fee Schedule.

For more information, please contact us during business hours on (03) 9008 9923, or visit our website <https://www.dpvhealth.org.au/sah/>



This information is correct at the time of printing and valid from 1 November 2025. Prices are reviewed regularly and are subject to change. All prices exclude GST.