

Support at Home

Price List

Effective from 1st November 2025

Service	Monday – Friday 8am-6pm	Saturday, Sunday and Public Holidays 8am-6pm
	Per Hour	Per Hour
Clinical supports		
Nursing care – Registered Nurse	\$160	\$240
Nursing care – Enrolled Nurse	\$140	\$210
Allied Health <ul style="list-style-type: none"> • Counsellor • Dietitian • Exercise Physiology • Occupational Therapy • Physiotherapy • Podiatry • Social Worker 	\$195	N/A
Care Management	\$120	N/A
Restorative Care Management	\$120	N/A
Independence		
Personal Care <ul style="list-style-type: none"> • Assistance with self-care and activities of daily living • Assistance with the self-administration of medication • Continence management (non-clinical) 	\$105	\$158
Social Support / Community Engagement - Group	\$30	N/A
Social Support / Community Engagement - Individual	\$105	N/A
Respite – home or community	\$105	
Transport (per trip)	Per quote	Per quote
Assistive Technology / Home Modifications	Per quote	N/A
Everyday living		
Domestic Assistance <ul style="list-style-type: none"> • General house cleaning • Laundry services • Shopping assistance 	\$105	N/A
Home maintenance <ul style="list-style-type: none"> • Gardening / lawns • Assistance with home maintenance and repairs 	\$100	N/A
Meals – Meal preparation	\$105	\$158
Meals – Meal delivery	Per quote	Per quote

All prices inclusive of service provision, administration, clinician travel.

Nathalia Campus
36-44 McDonnell St, Nathalia VIC 3638
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Cobram Campus
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Numurkah Campus
2 Katamatite Rd, Numurkah VIC 3636
PO Box 128, Numurkah VIC 3636
T (03) 5862 0555
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Support at Home service list

The Support at Home program has a defined service list which outlines the funded services available to eligible participants. Participants will not be automatically eligible for all services on the list. The services a participant is eligible for will be based on their assessed needs and outlined in their Notice of Decision and support plan.

NCN Health will support you to choose the mix of services that best suit your needs based on your assessed needs and service eligibility. Transitioned HCP care recipients, who have not been reassessed under Support at Home, are eligible to access any service on the Support at Home service list, as well as assistive technology and home modifications, provided it meets the participant's needs.

Prices

The government is staging the introduction of price caps on services for the Support at Home program. From 1 July 2026, government set price caps will apply. From the commencement of Support at Home, Support at Home providers will set their own prices for Support at Home services. Prices must be reasonable.

The price for each service represents the entirety of the fee that Support at Home providers will receive for delivering that service. Providers will not be able to charge participants separate administration fees, travel fees, or claim for these expenses under care management activities. All costs to deliver the service must be included in the unit price.

Questions

For more information, please contact the NCN Health Support at Home team.

NCN Health

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