

Home Care Package - Fee Schedule

Effective from 1st January 2025

Welcome to Rembrandt

We are proudly a small, not-for-profit provider truly dedicated to the wellbeing of our residents and clients. Rembrandt Living offers high quality, down-to-earth Home Care, Residential (Rembrandt Court), Respite and Social Services that have been enjoyed by people of all cultures, not just the Dutch, for over 25 years.

The Rembrandt difference comes directly from our Dutch roots and values which we simply describe using the Dutch term 'gezellig'. You need to be Dutch to pronounce it but you don't need to be Dutch to love and want it! You can sense, see, feel, touch and taste it in everything we do residents and clients. Rembrandt Living offers high quality.

Government Fees

Home care fees are set by the Australian Government and made up of the:

1. Client Contribution (Basic Daily Fee); and
2. Income Tested Fee (if applicable)

The fees are payable by a home care package client monthly, in advance, to Rembrandt Living as the Home Care package provider. The consumers' fees are added to the eligible subsidies paid by the Government to make up the total funds available to a home care client.

| Client Contribution | (17.5% of the single aged pension) or by negotiation | | | |
|--------------------------------|--|----------------|----------------|----------------|
| Income Tested Fee | This fee is means tested and determined by the Department of Human Services for part pensions and self-funded individuals. | | | |
| Basic Daily Fee per fortnight* | Level 1 | Level 2 | Level 3 | Level 4 |
| | \$164.08 | \$173.60 | \$178.50 | \$183.12 |

*Fee is negotiable based on client assessed service needs

| Services | Weekdays 7am -6pm Hourly rate | Weekdays 7am -6pm Half hourly rate | Weekdays 6pm -7am | Saturday | Sunday | Public Holiday |
|--|-------------------------------------|---|----------------------|------------|------------|-------------------|
| | | | 1 hour minimum | | | |
| Domestic Assistance | \$79.95 | \$44.30 | \$91.95 | \$118.45 | \$155.20 | \$193.20 |
| Personal Care | \$79.95 | \$44.30 | \$91.95 | \$118.45 | \$155.20 | \$193.20 |
| Transport | \$79.95 | \$44.30 | \$91.95 | \$118.45 | \$155.20 | \$193.20 |
| Medication Support <i>15 min minimum</i> | \$79.95 | \$44.30 | \$91.95 | \$118.45 | \$155.20 | \$193.20 |
| Shopping | \$79.95 | \$44.30 | \$91.95 | \$118.45 | \$155.20 | \$193.20 |
| Social Support Individual (inclusive of respite, overnight stay and wake over) | \$79.95 | \$44.30 | \$91.95 | \$118.45 | \$155.20 | \$193.20 |
| Transport within a scheduled service | \$1.20 | \$1.20 | \$1.20 | \$1.20 | \$1.20 | \$1.20 |
| Light Gardening & Maintenance | \$65-\$135 | N/A | N/A | \$65-\$135 | \$65-\$135 | N/A |

Social Groups

| Social Group Includes all entertainment, morning and afternoon tea and transport. | Attendance cost |
|--|-----------------|
| Chit Chat (North or South) | \$110 |
| Ladies Lounge | \$130 |
| Rest and Rec | \$130 |

Nursing Services

Rembrandt Living's safe and effective clinical services are delivered by experienced and caring nurses in your own home. Services include:

- Medication management & support
- Continence management & support
- Diabetes management & support
- Stomal therapy
- Pressure area care
- Post operative care & support
- Stomal therapy
- Individualised care planning

| Services | Weekdays 830am - 430pm | Weekdays 830am - 430pm | Saturday | Sunday | Public Holiday |
|-------------------|--|---------------------------|----------------|----------|-------------------|
| | Hourly rate | Half hourly rate | 1 hour minimum | | |
| Nursing | \$150 | \$82.50 | \$207.10 | \$241.07 | \$322.03 |
| New wounds | Initial assessment, & care plan \$250 | | N/A | N/A | N/A |

Allied Health Services

| Services | Weekdays 830am - 430pm |
|--|--|
| Occupational Therapy | Hourly rate |
| Standard consult & assessment up to 60min | \$310 |
| Complex consult & assessment up to 120min | \$440 |
| Follow up appointments up to 60min | \$250 |
| Home safety assessment up to 90min & less than 4 basic modifications | \$350 |
| Travel cost | \$1.20 per km once outside of 25km radius from RC/HC |
| Intervention & SOAP note | \$80 - \$120 |
| Physiotherapy | Hourly rate |
| Standard consult & assessment/review up to 60min | \$315 |
| Standard consult & assessment/review up to 45min | \$150 |
| Travel cost | \$1.20 per KM once outside of 25km radius from RC/HC |

Rembrandt Living Care Management Fee

Rembrandt Living partners with you to manage your Home Care package. Your dedicated Service Coordinator remain with you to support you, provide advice and information, and to assist you to design a service plan which meets your individual assessed needs and goals.

Care Management is an important part of our tailored service that includes person-centred support inclusive of all Coordination and on-going assessments to ensure that your services are reflective of your goals and meeting your expectations of service provision.

Rembrandt Living Package Management Fee

Rembrandt Living's Package Management fees are inclusive of the operational expenses associated with the provision of approved safe care services. Managing your individualised Home Care budget and the preparation of monthly statements. This is inclusive of all compliance and quality assurance such as training for staff and on-going education, coordinating and scheduling of services, insurances, office expenses, supplier/contractor payments, invoicing and internal costs. We provide 24/7 support to our Home Care Package clients to ensure that we are available when you need us.

| Package Level | Care Management Fee | Package Management Fee |
|---------------|---------------------|------------------------|
| | Fortnightly | |
| Level 1 | \$70.00 | \$52.50 |
| Level 2 | \$123.20 | \$92.40 |
| Level 3 | \$269.50 | \$201.60 |
| Level 4 | \$408.10 | \$305.90 |

Cancellation Process for all Service Bookings

Rembrandt Living requires a minimum of 24 hours (business hours) notice of intention to cancel a service booking. If less than 24 hours' notice is received the full cost of the service will be charged.

Business Hours

Rembrandt Living Home Care business hours are from 8:30am until 4.30pm weekdays, we offer a 24 hour a day, 7 days a week telephone support service to our Home Care package clients. If you need to speak with one of our team members after hours to cancel or change a service or to organise a service, we are here for you when you need us. Call 8198 0392.