

Keeping residents
connected to their
community,
friends and
family



craigcare.com.au

Residential Aged Care | Respite | Dementia | Palliative Care

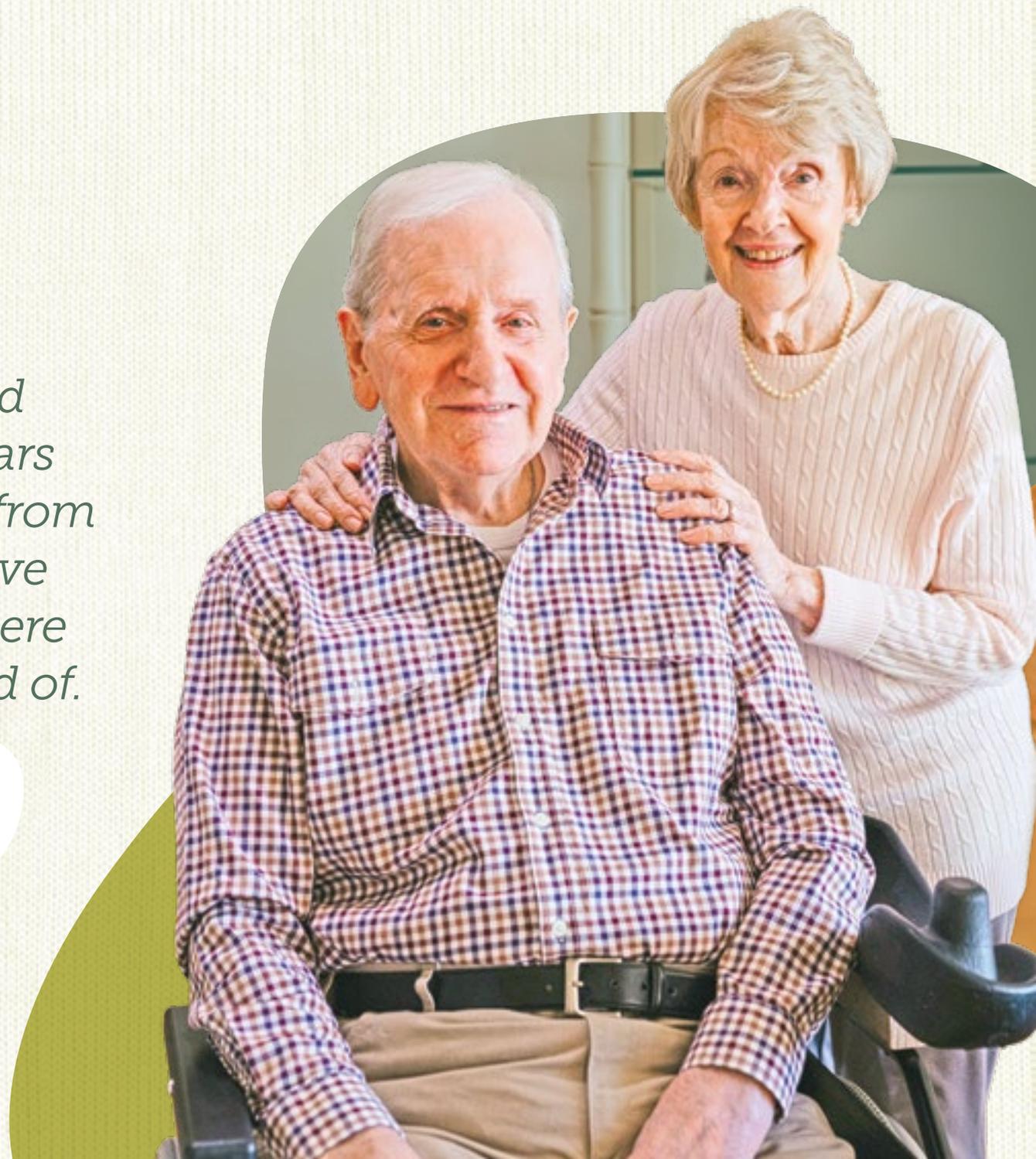
Phyllis & Sheila, CraigCare Community

“

Coral and I have blossomed here over the last seven years with the amazing support from the CraigCare team. We have created a beautiful home here that we are both very proud of.

Brian and Coral

”



A service built on a *home-like* environment and *strong connections*

CraigCare has been one of Australia's most established and trusted residential aged care providers for over 40 years.

We do absolutely everything possible to make sure our care communities feel as close to home as possible. We do this through forming and maintaining a strong sense of connection – connection to the right medical team, connection to family and friends, connection to staff, connection to nature, and connection to the local community.

As your ageing journey advances, you will have peace of mind knowing we'll be right there, supporting you and your family through every stage, with access to our clinical expertise inclusive of dementia and palliative care services, and ongoing lifestyle support.

“

We wanted to find an aged care facility that had a sense of community, a high level of care and really felt like home. We toured several aged care providers before deciding on CraigCare.

Brian and Coral

”





Our care *communities*
are designed to deliver
a *family friendly*
environment

Across our communities, there are large verandas, outdoor gardens and gazebos, sunrooms, lounge rooms with many overlooking our beautiful gardens so you can watch the grandchildren play while you catch up with your family.

If you have some favourite family recipes, bring them in and our onsite chefs will prepare these for you to enjoy with your loved one, as you've done so before.

*There are no set visiting
hours so you can drop
in when you want and as
often as you want.*



Our services are designed to make you feel right at *home*, giving you *choice* and *peace of mind*



Food and Dining

Our local chefs create exciting seasonal menus. We incorporate Maggie Beer's Brain Foods recipes with our own home-style recipes. We are also happy to accommodate individualised meal plans for any residents with specific dietary requirements.

We cater for family functions. We can also arrange a picnic basket for you and your family or friends to enjoy while you catch up in the gardens.

Specialist Services

Our quality medical team includes local visiting GPs, physiotherapists, dietitians, occupational therapists, speech pathologists and podiatrists. It also includes visiting dentists, optometrists and audiologists. We also offer extra services tailored to your needs and lifestyle.

24/7 Care

With 24 hour on-site RN nursing care, we continue to care for you even as your needs change.



Hair and Beauty

We have onsite hairdressing services. Free basic manicures are also available through our Lifestyle Staff.

Media Access

We offer daily newspapers in our lounge areas. Internet services are also available, with our helpful staff always on hand to assist with any Skype calls or other issues.

Spiritual Support

We have members of clergy who will attend our homes for church services with communion being offered in all of our communities.

Signature Services

CraigCare offers a range of enhanced daily living and social experiences for all to enjoy. This includes accommodation, food and dining, in-room technology and other lifestyle services designed to provide residents with greater choice and freedom. It almost feels like you are accessing premium hotel-like services. These services and fees vary from home to home.

Our communities *empower* you to be as social as you wish with *regular events* and *day trips*

The CraigCare bus takes residents to destinations such as the cinema, a spot of lunch at the beach, the local library or watching local club sports.

We also visit the local shopping centre so you can still enjoy the freedom of doing your own shopping, whether that be buying new clothes, picking up some of your favourite foods and treats or buying gifts for your children or grandchildren. More often than not, time is also spent enjoying a coffee and cake at a nearby café.

On a weekly basis, we have Happy Hour where families are welcome to join in. On occasion, live music can be found at these events.

We have regular BBQ lunches with the good old favourites of hamburgers and a sausage on a roll. We also celebrate

the different cultural backgrounds of our residents by hosting cultural culinary feasts such as Italian or Greek food festivals. Special events include Mother's Day, Father's Day and our annual Christmas party. We also cater for private events such as birthday parties or anniversaries.

We offer daily activities including card and board games, bingo, arts and crafts, knitting club, men's group, exercise classes, walking groups in the local parks, gardening, cooking, bowls, and movie nights.

Each of our care communities has a Lifestyle Coordinator who will work with you and your family to identify what leisure activities you derive joy and happiness from. This way we can ensure you continue to have the opportunity to participate in these activities.





*We only employ
the most highly
qualified medical
and care staff who
are available 24/7.*

Our *fully-accredited* care communities go beyond the regulated industry standards with our own *stringent codes of conduct*

Residential Aged Care

CraigCare's residential aged care services give you the peace of mind that you are receiving the right type of care and support and that your care will be adjusted as your needs change.

To ensure our high standards are maintained, Registered Nurses are available to provide and oversee clinical care needs at all times.

Dementia Care

CraigCare dementia units are designed with the resident's safety and lifestyle in mind. With open plan dining and lounge areas, as well as secure garden areas, we ensure the safe freedom of movement for our residents.

Respite Care

CraigCare offers respite care which is short-term care. This can be used for relief following an illness, fall, accident or hospital stay or for carers or family members to take a short break to recharge their own well-being.

Pastoral Care

CraigCare understands a person's spiritual well-being goes hand in hand with their physical well-being. Our dedicated and compassionate team of pastoral carers provide a range of counselling and spiritual care to you and your whole family. There are regular visits from the local Anglican and Catholic churches, or we can arrange for your local priest to visit our community.

Palliative Care

All of our CraigCare communities have Registered Nurses with Palliative Care expertise. CraigCare partner with local Palliative Care Teams and doctors to ensure best practice in management of pain, provision of comfort, respect and emotional support.

We do everything in our power to ensure that all needs are met in an attempt to ensure a dignified end of life, covering all aspects including physical, social and spiritual.

Ready
to take the
next step?



To find out more about CraigCare or to arrange a personal tour of our residence for you and your family, please contact us.

Plumpton Villa Glenroy

7 Lewis St, Glenroy
Vic 3046

Phone: 03 8311 3600

Email: cso-plumpton@craigcare.com.au

Pascoe Vale

1A Virginia St
Pascoe Vale, Vic 3044

Phone: 03 8311 3700

Email: cso-pascoeale@craigcare.com.au

Moonee Ponds

88 Holmes Rd
Moonee Ponds, Vic 3039

Phone: 03 9373 9000

Email: cso-mooneeponds@craigcare.com.au

Mornington

688 Nepean Hwy
Mt Martha, Vic 3934

Phone: 03 5974 6000

Email: cso-mornington@craigcare.com.au

Berwick

25 Parkhill Drive
Berwick, Vic 3806

Phone: 03 9705 4600

Email: cso-berwick@craigcare.com.au

