

Every  
person  
**matters**



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MercyCare

## Residential Care

*MercyCare Joondalup*

Every person **matters**



## MercyCare Joondalup

MercyCare Joondalup, located 26 kilometres north of Perth, is welcoming and comfortable for both residents and visitors. Our two-storey facility is situated near Lake Joondalup nature reserve and is conveniently positioned a short distance from restaurants, cafes, movie theatres, speciality stores and Joondalup Hospital.

Single and couples rooms are available, each with a wall mounted flat screen tv. The 105 room residency has a collection of generously furnished living areas with wi-fi, and spacious dining areas for the comfort of residents.

Our in-house catering team serve an array of nutritious, home-style meals, six times a day. Tea and coffee making facilities are available for visitors to make themselves feel at home.

### Fees and charges

The cost of accessing residential aged care in Australia is based on an assessment of your income and assets which then determines a fee structure.

For more information please visit our website at [mercycares.com.au](http://mercycares.com.au) or call our friendly Aged Care Admissions team.

At MercyCare, we strive to ensure our services are accessible to all people, including those facing financial hardship.

## Residential Care Services

MercyCare has provided aged care services for almost 40 years. Our Residential Care Services are located in five sites across the Perth metropolitan region - Joondalup, Kelmscott, Maddington, Rockingham and Wembley.

We pride ourselves on delivering the best service in a manner that is consistent with our Mission of compassion, care and respect for each person we serve. All aged care services are tailored to your individual needs; there is no one-size-fits-all approach here at MercyCare.

### Our Approach

At MercyCare, we follow the person-centred approach where we value each person's individuality and place their wellbeing at the centre of the caring process.

### Our Values

**Respect** - we value the inherent worth of each person and the natural environment.

**Integrity** - we are honest, genuine, accountable and reliable.

**Compassion** - we respond with open hearts and minds to people's needs.

**Justice** - we recognise everyone's right to a fair share of resources and opportunities.

**Excellence** - we strive for outstanding performance and creativity.

**Courage** - we promote a mind and spirit that faces up to and engages with challenges.

