



Staffing Policy Statement

Diggers' employs a range of skilled and qualified employees to deliver high quality care and services to residents. Our team includes registered nurses, personal care staff, lifestyle/activities staff, reception and administration employees, hospitality, and maintenance employees.

The person responsible for managing the day-to-day operation of the home is the CEO. Day-to day needs are coordinated by Team Leaders in various areas of the facility under the direction and support of the clinical team leaders and Registered Nurses. Please feel free to speak with Diggers' Management about any concerns you may have. Your confidentiality will be assured.

Our facilities have access to the services of contracted Physiotherapy Service to assess each resident and plan a program that promotes optimum mobility and dexterity for residents.

We also provide access to contracted Podiatrist, dietician, hairdressers, barbers, some the services maybe at cost to residents.

The commitment to, and provision of ongoing in-service education for employees ensures that skills are continually updated and that residents receive the highest quality care. All employees have current police background checks and adhere to Illawarra Diggers code of conduct and Privacy policy which can be viewed on our website at www.illawarradiggers.com.au