

## **Key Feature** Statement

John Woodward Residential Aged Care Facility, Merrylands



## Key Feature Statement Overview

Southern Cross Care (NSW & ACT) is a welcoming organization providing services and accommodation within a caring Christian setting. We are committed to an ongoing focus on the quality of life and wellbeing of our residents. We are guided by our vision statement of assisting residents to **'live life to the full'**.



Our John Woodward Residential Aged Care Facility offers 110 rooms including 30 dementia specific rooms, all of which have private ensuite bathrooms. All residents have access to 24 hour emergency call systems and staff are on duty at all times to provide care and assistance. We strive to maintain a homelike environment and uphold a strong focus on providing quality and meaningful care services by experienced and friendly staff.

# Key Feature Statement Accommodation

## The Room

All rooms have a private ensuite bathroom (except dementia wing rooms) and are well maintained with the walls repainted on the entry of a new resident. Room sizes are between 19 to 24 square meters (exclusive of the ensuite bathroom) and some have patios, balconies, kitchenettes and garden views. The rooms include an electric bed, nurse call systems in the bedroom and bathroom, a smoke alarm, a fire sprinkler, central heating, curtains, and a wardrobe.

## Common Areas

Our facility has an array of different common areas to enrich the daily lives of our residents. These areas provide places of tranquility and relaxation as well as places of stimulation and activity. Our aim is to offer variety to our residents' and harmonious spaces where they are able to relax alone or interact with each other, family members and our carers. Our Homelike dementia specific units have been designed specifically to support residents in a safe and secure space that promotes independence and allows opportunities for meaningful activities.

Lounge areas are spacious, matching décor with the furniture and walls. Some areas have china cabinets displaying glassware donated by residents. Activities and recreation areas use age appropriate furniture and fittings. The rooms present a domestic homelike style and provide a familiar environment with controlled stimuli.

Common Area	Size (m2)	Description
EA Dining Room		<ul style="list-style-type: none"> <li>• Large windows</li> <li>• Natural light • Good condition</li> <li>• Vinyl flooring</li> <li>• 3 meals • Tables and chairs</li> </ul>
EA Up/down		<ul style="list-style-type: none"> <li>• Large windows</li> <li>• Natural light • Flat screen TV</li> <li>• Quiet area • Lounges</li> <li>• Arm chairs</li> </ul>
SA Common		<ul style="list-style-type: none"> <li>• Carpet flooring</li> <li>• Large windows • Natural light</li> <li>• Flat screen TV</li> <li>• Well maintained</li> </ul>
DA Dining / Common		<ul style="list-style-type: none"> <li>• Vinyl flooring</li> <li>• Large windows • Natural light</li> <li>• Regular Activities •</li> <li>• Flat screen TV • Sitting chairs</li> <li>• Well maintained</li> </ul>
OA Up/down		<ul style="list-style-type: none"> <li>• Carpet &amp; Vinyl flooring</li> <li>• Great condition</li> <li>• Large windows • Natural light</li> <li>• Flat screen TV • Sitting chairs</li> <li>• Activity area</li> <li>• Tables and chairs</li> </ul>
OA Dining		<ul style="list-style-type: none"> <li>• Vinyl flooring</li> <li>• Dining tables and chairs</li> <li>• Large windows • Natural light</li> <li>• Good condition</li> </ul>
Courtyard		<ul style="list-style-type: none"> <li>• Well maintained garden</li> <li>• Secure area • Tables and benches</li> <li>• Verandah around the rooms • Bus stop • Mailbox</li> <li>• Shelter • Paths • Planned wandering</li> <li>• Views of garden and grassed area</li> </ul>

# Key Feature Statement

## Activities and Services

### Activities

#### Weekly Programs

- Walking group
- Theme days
- Singalongs
- Shopping trips
- Scrabble
- Quiz/trivia
- Music therapy
- Movie days
- Men's group
- Luncheons
- Individual programmes
- Happy hours
- Exercise classes
- Entertainment
- Cultural Activities
- Spiritual Activities
- Concerts
- Card games
- Bus excursions
- Bowling (indoor)
- Bingo/Housie
- Armchair travel
- Art and Craft
- Visiting school and kindergarten days
- Line dancing
- Performers

#### Religious Activities

- Special religious celebrations
- Access to services off-site
- Weekly On-site service

### Services

#### Onsite Staff

- Facility Manager
- Deputy Manager
- Clinical Staff (Including RNs and ENs)
- Care Staff 24/7
- Leisure and Lifestyle Staff
- Physio Aid
- Catering Staff
- Hotel Services (Including Laundry & Cleaning)
- Maintenance
- Workplace Health and Safety / Quality Officer
- Pastoral Care

#### Scheduled Visits by Care Professionals

- Speech Pathologist / Therapist
- Podiatrist
- Psychologist
- Physiotherapist
- Palliative Care Team
- Hairdresser/Beauty
- Mobile X-Ray
- Dementia Consultant
- Mental Health Advisor
- Geriatrician
- Audiologist
- Continence Adviser
- Other Allied Health as Required

#### Location and Transport

- Close to buses (Front door)
- Close to trains (1.5km)
- Close to shopping Centre (1.5km)
- Close to hospital (1.5km)

### Pricing

#### Maximum accommodation payment amount:

Lump sum Refundable Accommodation Deposit (RAD) of \$550,000  
OR equivalent Daily Accommodation Payment (DAP) of \$86.19

#### Payment Options:

Residents can choose to pay for their accommodation by a refundable accommodation deposit, a daily payment, or a combination of both.

A Refundable Accommodation Deposit (RAD) is paid as a lump sum amount.

A Daily Accommodation Payment (DAP) accrues daily and is payable fortnightly.

A combination of these can be paid – i.e. part of the maximum RAD can be paid as a lump sum (RAD), and the balance can be paid by an equivalent daily payment (DAP). Residents can select the combination percentages of the RAD and DAP.

#### *An example where a resident can choose the method of payment*

The maximum accommodation payment amount for these rooms is \$550,000

The resident may choose to pay 60% of the maximum accommodation payment as a lump sum RAD – i.e. \$330,000 and the balance of the maximum accommodation payment of \$220,000 (\$550,000 minus \$330,000) is \$34.48 per day.

Thus, a combination of \$330,000 RAD and \$34.48 per day DAP is the payment method selected.

A new resident has 28 days to choose the payment method, if no method is chosen the new resident will be charged the DAP.

### Contact

For more enquiries please

**Call 1800 LIVING (548464)**

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