

Staffing Policy

At each facility the Care Manager has authority to establish the Staff roster. If they judge that extra Staff are needed, they have authority to call in. Staffing levels are also considered and discussed once a quarter at our regular staff meetings. We have a tool that analyses care needs based on the Aged Care Funding Instrument assessments and occupancy levels. This allows us to monitor Staff hours on a month-to-month basis. Whilst it is always difficult to compare services directly, Staff who join us having worked at other aged care facilities often comment on the more favourable rostered hours that UPA uses.