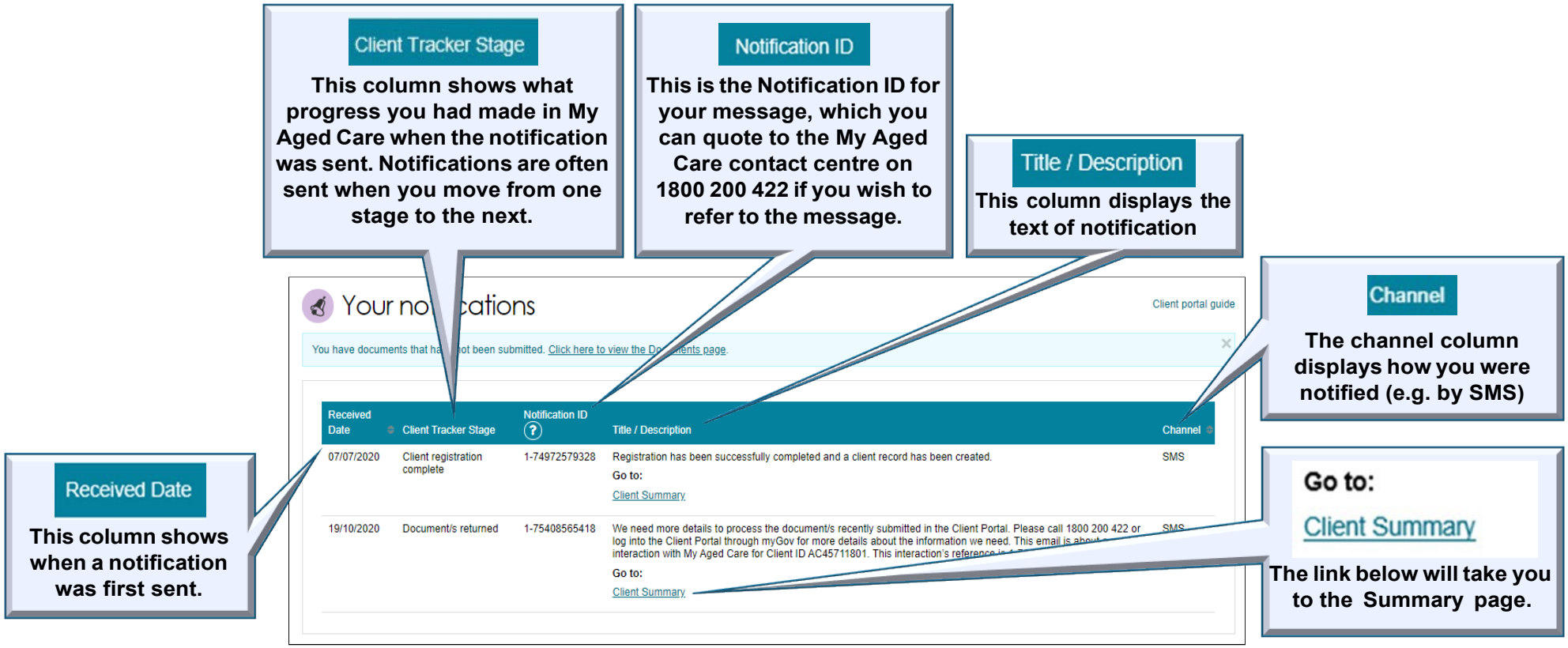
Your Online Account Guide:
Notifications

How do I get to Notifications?	Sign into your Online Account via myGov and select the Notifications tile:
What is on your Notifications page?	View any messages we have sent to you.
What do you want information on?	Show me ➢ What is in Notifications page, click here (page 2). ➢ How to set up a notification, click here to go to the Profile guide, (where you set up notifications).

Your Notification Page



Contact Us

Phone (domestic)	**1800 200 422** (free call)	The call centre is open: • Monday to Friday: 8am - 8pm • Saturdays: 10am - 2pm • Closed: Sundays and national public holidays.
Phone (international))	+61 2 6289 1555	Monday to Friday: 8.30am - 5.30pm AEST
Post	PO Box 1237 Runaway Bay QLD 4216	

If you have difficulty speaking or understanding English, have a hearing or speech impairment, or want support from someone who understands your situation, go to "Accessible for all" website page.

If you would like more information on contact details, support services for contacting us, tips on how to share documents with My Aged Care, and important things to keep in mind to help you protect your personal information go to Contact us.