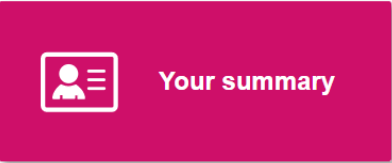






Your Online Account Guide: *Summary*

How do I get to Your Summary?	<p>Log into your Online Account and select the Your Summary tile:</p>  <p>⚠ If you are a representative operating a client's Online Account the tile will be named Summary.</p>
What is on Your Summary page?	<p>➤ Information on your progress towards receiving My Aged Care services and care.</p>
What do you want to do?	<p>➤ Show me what is in Your Summary, click here (page 3).</p>

Icons


Icon		Icon	
	Show more information.		Create Report that can be saved or printed.
	Show less information.		View details or report.

Your Summary Page

The screenshot shows the 'Your summary' page with the following sections and callouts:

- Your tracker:** A progress bar with four stages: Registered (checked), Assessment (checked), Waiting for services (checked), and Receiving services (unchecked).
 - Callout: Information about what happens next, and your options. (Points to the 'Registered' and 'Assessment' stages)
 - Callout: A progress tracker, to show where you are up to. (Points to the 'Receiving services' stage)
- Your summary:** A section with a magnifying glass icon.
 - Callout: Details about your assessments; use the magnifying button to view the assessment (Points to the magnifying glass icon)
 - Callout: Buttons to hide, reveal or print sections. (Points to the hide, reveal, and print icons)
- Your assessments:** A list of assessments.
 - Callout: Your recommendations and approvals (Points to the 'Your recommendations and approvals' section)
 - Callout: Services that have been recommended for you (Points to the 'Your recommendations and approvals' section)
- Your recommendations and approvals:** A section with a magnifying glass icon.
 - Callout: Your service delivery status (Points to the 'Your service delivery status' section)
 - Callout: The status of services that you have been referred to. (Points to the 'Your service delivery status' section)
- Your service delivery status:** A section with a magnifying glass icon.
 - Callout: Types of care that have been recommended for you. (Points to the 'Help at home - More complex care (Home Care Packages)' link)
 - Callout: Clicking on 'View home care package letters' takes you to your Documents. (Points to the 'View home care package letters' link)

Note:

 If you have been approved for a home care package or have received any letters in relation to your home care package, you can view these letters by selecting '[View home care package letters](#)'. Representative/s will automatically receive copies of these letters (unless they opt out).

Contact Us

Phone (domestic)	1800 200 422 (freecall)	The call centre is open: <ul style="list-style-type: none"> Monday to Friday: 8am - 8pm Saturdays: 10am - 2pm Closed: Sundays and national public holidays.
Phone (international)	+61 2 6289 1555	Monday to Friday: 8.30am - 5.30pm AEST
Online enquiry	Go to Contact us , and complete the form.	
Post	PO Box 1237 Runaway Bay QLD 4216	

If you have difficulty speaking or understanding English, have a hearing or speech impairment, or want support from someone who understands your situation, go to "[Accessible for all](#)" website page.