



Australian Government



myagedcare

Linking your myGov account to My Aged Care

To access your information using the My Aged Care Client Portal, you need to link the My Aged Care service to your myGov account.

Linking is an easy three step process, which you will only need to do once.

Step One: Log in to myGov using your myGov username and password. Click on the 'Services' button on your 'myGov' home page. Then click the arrow next to 'My Aged Care'.

The screenshot shows the myGov 'Services' page. The navigation bar includes 'Home', 'Services' (highlighted), 'Inbox', and 'Account settings', with a 'Sign out' button in the top right. The main content area is titled 'Services' and includes the text: 'Access a range of government online services by linking them to your account.' Below this is a section for 'Your linked services' with one entry: 'Australian Taxation Office' (linked on 16 Jul 2014) with an 'Unlink' button. A 'Link a service' section follows, listing several services with right-pointing arrows: 'Australian JobSearch', 'Centrelink', 'Child Support', 'Department of Veterans' Affairs', 'HousingVic Online Services', 'Medicare', 'My Aged Care' (highlighted with a red box), and 'My Health Record'.

Step Two: You will now be redirected to a Department of Health login screen. Enter your email address and select 'Continue'.

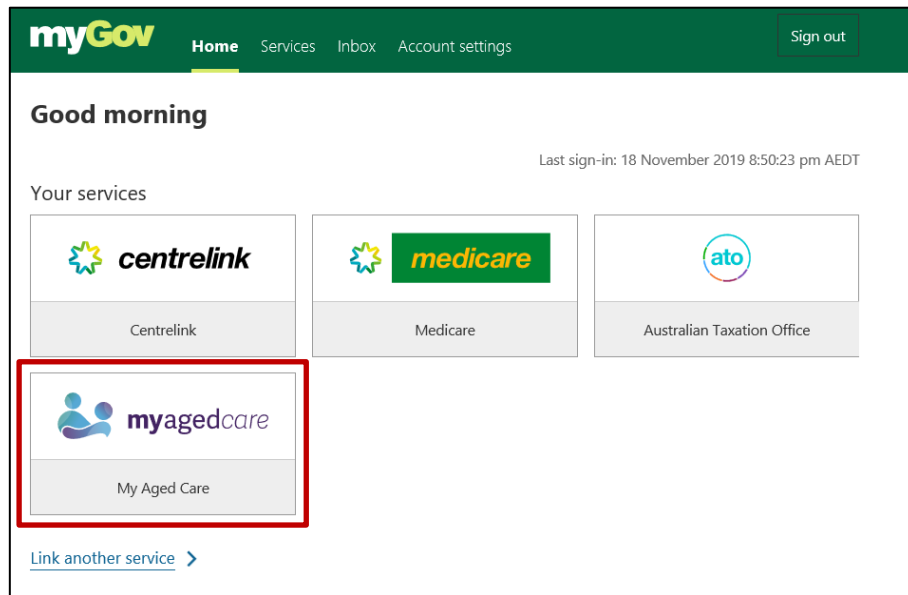


This must be the same email address you provided My Aged Care when they registered you and created your client record. If you have changed your email, you will need to update your details by calling the My Aged Care contact centre on 1800 200 422.

Step Three: An activation code will be sent to the email address you registered with My Aged Care. Enter this code and select the 'Confirm' button.

You have now successfully linked My Aged Care to your myGov account.

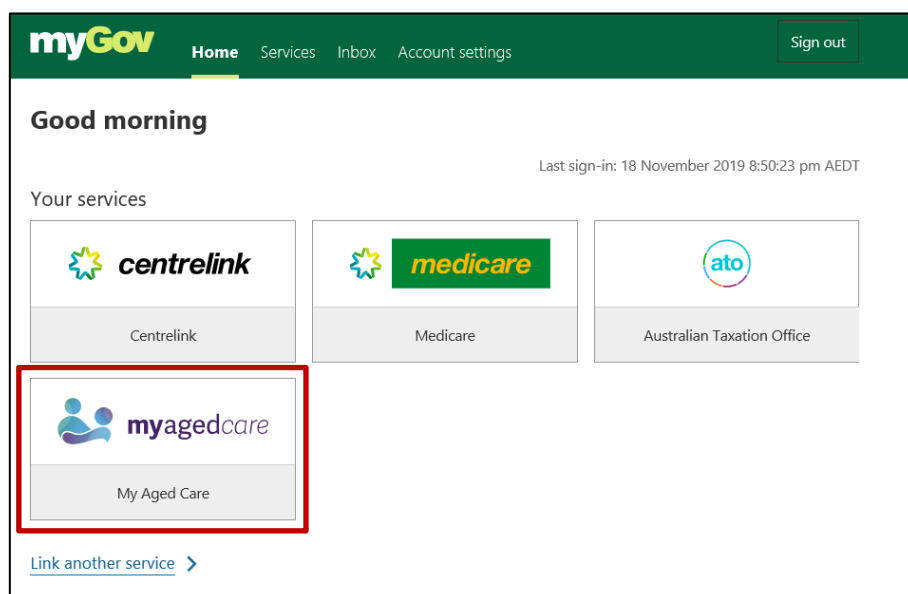
The next time you log in to myGov, My Aged Care will appear in your linked services.



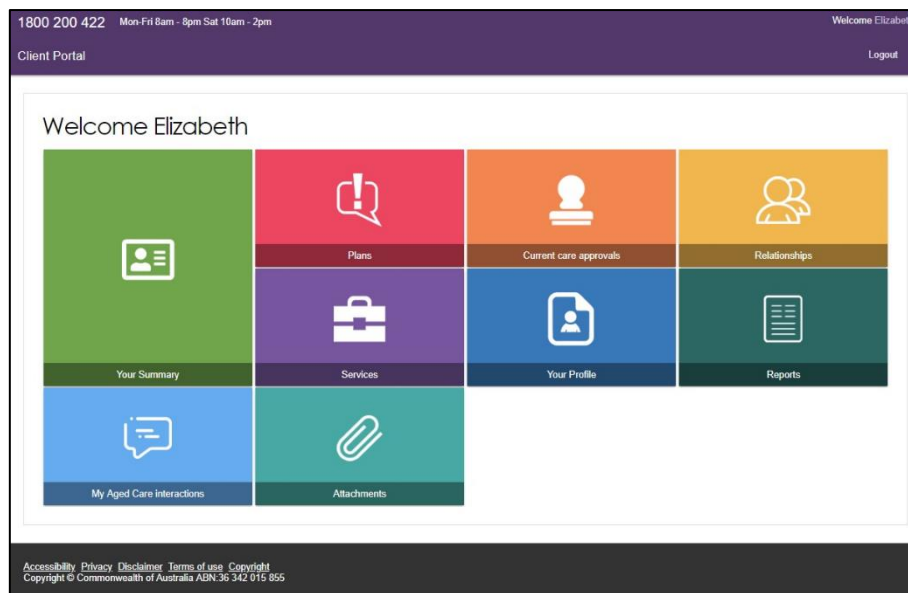
Logging in to the My Aged Care Client Portal

Step One: Log in to myGov using your myGov username and password.

Step Two: Click on the 'My Aged Care' tile on your 'myGov' home page, under 'Your services'.



You will be redirected to the My Aged Care Client Portal home page.



For information on navigating the My Aged Care Client Portal, visit <https://www.myagedcare.gov.au/view-your-my-aged-care-client-record>.

Help with myGov

If you need assistance with logging into myGov, please call the myGov helpline on **13 23 07** and select option 1.

The myGov helpline is open from 7am - 10pm Monday to Friday and 10am - 5pm Saturdays and Sundays.

More information is available on the myGov website at <https://my.gov.au/mygov/content/html/help.html>