

Who to inform when moving to an aged care home

Family and friends

- Your family
- Your friends
- Your carer(s)
- Your neighbours

Health professionals

- Your doctor and dentist
- Other health professionals you see regularly
- Your community nurse
- Your pharmacist

TIP: If you need to change doctors, you can ask to have your medical history sent to your new doctor. It's also a good idea to make a note of your current medical treatments and medication so you can discuss this with your new aged care home as part of your care plan.

Government departments and authorities

- Department of Veterans' Affairs
- Department of Human Services
- Australian Taxation Office
- Medicare
- Your local office of the Australian Electoral Commission
- Transport Authority (for your driver's licence)
- Concession cards you own
- Local library
- Local council (rates, pet registration, etc.)

If you're a pensioner or part-pensioner your financial circumstances might change - for example, if you paid a lump sum for your accommodation. If this happens, advise the Department of Veterans' Affairs or Department of Human Services so they can update your income and asset details.

Current help-at-home support

- Your gardener or lawn mowing person
- Your cleaner or home help
- Meals on Wheels and other support services
- Your Home Care Package provider

Finances and insurance

- Your health insurance company, including life or ambulance cover
- Your superannuation company
- Your bank, building society or credit union
- Your accountant / financial advisor

Utilities

- Water and sewerage
- Electricity / gas
- Home and mobile phone
- Internet service provider
- Pay TV

Others

- Your local post office
- Other aged care homes you've applied for, if you no longer wish to move there (although you might choose to keep your application open if you're still interested)
- Loyalty programs and store cards (e.g. Flybuys, QANTAS, Virgin, Myer One, David Jones, Woolworths, Coles)
- Mail order catalogues
- Cemeteries / plot tenure
- Charities
- Clubs
- Legal representatives (lawyers, solicitors, etc.)
- Newspapers & magazine subscriptions
- Security systems
- Toll tags (e-tag, e-toll, touch tag, viatag, etc.)
- Veterinary service