Who to inform when moving to an aged care home

**Family and friends**
- Your family
- Your friends
- Your carer(s)
- Your neighbours

**Health professionals**
- Your doctor and dentist
- Other health professionals you see regularly
- Your community nurse
- Your pharmacist

**Current help-at-home support**
- Your gardener or lawn mowing person
- Your cleaner or home help
- Meals on Wheels and other support services
- Your Home Care Package provider

**Finances and insurance**
- Your health insurance company, including life or ambulance cover
- Your superannuation company
- Your bank, building society or credit union
- Your accountant / financial advisor

**Utilities**
- Water and sewerage
- Electricity / gas
- Home and mobile phone
- Internet service provider
- Pay TV

**Government departments and authorities**
- Department of Veterans’ Affairs
- Department of Human Services
- Australian Taxation Office
- Medicare
- Your local office of the Australian Electoral Commission
- Transport Authority (for your driver’s licence)
- Concession cards you own
- Local library
- Local council (rates, pet registration, etc.)

**Others**
- Your local post office
- Other aged care homes you’ve applied for, if you no longer wish to move there (although you might choose to keep your application open if you’re still interested)
- Loyalty programs and store cards (e.g. Flybuys, QANTAS, Virgin, Myer One, David Jones, Woolworths, Coles)
- Mail order catalogues
- Cemeteries / plot tenure
- Charities
- Clubs
- Legal representatives (lawyers, solicitors, etc.)
- Newspapers & magazine subscriptions
- Security systems
- Toll tags (e-tag, e-toll, touch tag, viatag, etc.)
- Veterinary service

If you’re a pensioner or part-pensioner your financial circumstances might change - for example, if you paid a lump sum for your accommodation. If this happens, advise the Department of Veterans' Affairs or Department of Human Services so they can update your income and asset details.

TIP: If you need to change doctors, you can ask to have your medical history sent to your new doctor. It’s also a good idea to make a note of your current medical treatments and medication so you can discuss this with your new aged care home as part of your care plan.

For further information, go to My Aged Care www.myagedcare.gov.au | 1800 200 422